













Information Regarding Forward-Looking Statements

This presentation and the statements made during our presentation may contain certain statements relating to future results which are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, which are intended to be covered by the safe harbors created by those laws.

You can identify these statements by forward-looking words such as "may," "will," "should," "expect," "anticipate," "believe," "intend," "estimate," "plan" and "continue" or similar words. We have based these statements on our current expectations about potential future events. Although we believe the expectations expressed in the forward-looking statements included in this presentation and the statements made during our presentation are based upon reasonable assumptions within the bounds of our knowledge of our business, a number of factors could cause actual results to differ materially from those expressed in any forward-looking statements, whether oral or written, made by us or on our behalf. Many of these factors have previously been identified in filings or statements made by us or on our behalf. Important factors which could cause our actual results to differ, possibly materially from the forward-looking statements in this presentation and statements made during our presentation include but are not limited to the following items: the inability to hire, retain and develop qualified employees, as well as the loss of any of our executive officers or other key employees; a cybersecurity attack or any other interruption in information technology and/or data security that may impact our operations or the operations of third parties that support us; acquisition-related risks that could negatively affect the success of our growth strategy, including the possibility that we may not be able to successfully identify suitable acquisition candidates, complete acquisitions, successfully integrate acquired businesses into our operations and expand into new markets; risks related to our international operations, which may result in additional risks or require more management time and expense than our domestic operations to achieve or maintain profitability; the requirement for additional resources and time to adequately respond to dynamics resulting from rapid technological change; the loss of or significant change to any of our insurance company relationships, which could result in loss of capacity to write business, additional expense, loss of market share or material decrease in our commissions; the effect of natural disasters on our profit-sharing contingent commissions, insurer capacity or claims expenses within our capitalized captive insurance facilities; adverse economic conditions, political conditions, outbreaks of war, disasters, or regulatory changes in states or countries where we have a concentration of our business; the inability to maintain our culture or a significant change in management, management philosophy or our business strategy; fluctuations in our commission revenue as a result of factors outside of our control; the effects of sustained inflation or higher interest rates; claims expense resulting from the limited underwriting risk associated with our participation in capitalized captive insurance facilities; risks associated with our automobile and recreational vehicle dealer services ("F&I") businesses; changes in, or the termination of, certain programs administered by the U.S. federal government from which we derive revenues; the limitations of our system of disclosure and internal controls and procedures in preventing errors or fraud, or in informing management of all material information in a timely manner; the significant control certain shareholders have over the Company; changes in data privacy and protection laws and regulations or any failure to comply with such laws and regulations; improper disclosure of confidential information; our ability to comply with non-U.S. laws, regulations and policies; the potential adverse effect of certain actual or potential claims, regulatory actions or proceedings on our businesses, results of operations, financial condition or liquidity; uncertainty in our business practices and compensation arrangements with insurance carriers due to potential changes in regulations; regulatory changes that could reduce our profitability or growth by increasing compliance costs, technology compliance, restricting the products or services we may sell, the markets we may enter, the methods by which we may sell our products and services, or the prices we may charge for our services and the form of compensation we may accept from our customers, carriers and third-parties; increasing scrutiny and changing laws and expectations from regulators, investors and customers with respect to our environmental, social and governance practices and disclosure; a decrease in demand for liability insurance as a result of tort reform legislation; our failure to comply with any covenants contained in our debt agreements; the possibility that covenants in our debt agreements could prevent us from engaging in certain potentially beneficial activities; changes in the U.S.-based credit markets that might adversely affect our business, results of operations and financial condition; changes in current U.S. or global economic conditions, including an extended slowdown in the markets in which we operate; disintermediation within the insurance industry, including increased competition from insurance companies, technology companies and the financial services industry, as well as the shift away from traditional insurance markets; conditions that result in reduced insurer capacity; quarterly and annual variations in our commissions that result from the timing of policy renewals and the net effect of new and lost business production; intangible asset risk, including the possibility that our goodwill may become impaired in the future; future pandemics, epidemics or outbreaks of infectious diseases, and the resulting governmental and societal responses; other risks and uncertainties as may be detailed from time to time in our public announcements and Securities and Exchange Commission ("SEC") filings; and other factors that the Company may not have currently identified or quantified.

Assumptions as to any of the foregoing, and all statements, are not based upon historical fact, but rather reflect our current expectations concerning future results and events. Forward-looking statements that we make or that are made by others on our behalf are based upon a knowledge of our business and the environment in which we operate, but because of the factors listed above, among others, actual results may differ from those in the forward-looking statements. Consequently, these cautionary statements qualify all of the forward-looking statements we make herein. We cannot assure you that the results or developments anticipated by us will be realized or, even if substantially realized, that those results or developments will result in the expected consequences for us or affect us, our business or our operations in the way we expect. We caution readers not to place undue reliance on these forward-looking statements. All forward-looking statements made herein are made only as of the date of this presentation, and the Company does not undertake any obligation to publicly update or correct any forward-looking statements to reflect events or circumstances that subsequently occur or of which the Company hereafter becomes aware.



Information Regarding Non-GAAP Measures

This presentation contains references to "non-GAAP financial measures" as defined in SEC Regulation G, consisting of Organic Revenue, EBITDAC, EBITDAC Margin, EBITDAC - Adjusted, EBITDAC Margin - Adjusted, Diluted Net Income Per Share - Adjusted, Net Debt, Total Debt Outstanding to EBITDAC - Adjusted, Net Debt Outstanding to EBITDAC - Adjusted, Free Cash Flow and Free Cash Flow Conversion. We present these measures because we believe such information is of interest to the investment community and because we believe it provides additional meaningful methods to evaluate the Company's operating performance from period to period on a basis that may not be otherwise apparent on a GAAP basis due to the impact of certain items that have a high degree of variability, that we believe are not indicative of ongoing performance and that are not easily comparable from period to period. This non-GAAP financial information should be considered in addition to, not in lieu of, the Company's consolidated income statements and balance sheets as of the relevant date. Consistent with Regulation G, a description of such information is provided below and a reconciliation of such items to GAAP information can be found within this press release as well as in our periodic filings with the SEC.

We view Organic Revenue and Organic Revenue growth as important indicators when assessing and evaluating our performance on a consolidated basis and for each of our three segments, because it allows us to determine a comparable, but non-GAAP, measurement of revenue growth that is associated with the revenue sources that were a part of our business in both the current and prior year and that are expected to continue in the future. In addition, we believe Diluted Net Income Per Share - Adjusted provides a meaningful representation of our operating performance and improves the comparability of our results between periods by excluding the impact of the change in estimated acquisition earn-out payables, the impact of amortization of intangible assets and certain other non-recurring or infrequently occurring items. We also view EBITDAC, EBITDAC - Adjusted, EBITDAC Margin and EBITDAC Margin - Adjusted as important indicators when assessing and evaluating our performance, as they present more comparable measurements of our operating margins in a meaningful and consistent manner. As disclosed in our most recent proxy statement, we use Organic Revenue growth, Diluted Net Income Per Share - Adjusted and EBITDAC Margin - Adjusted as key performance metrics for our short-term and long-term incentive compensation plans for executive officers and other key employees.

Beginning January 1, 2024, we no longer exclude Foreign Currency Translation from the calculation of EBITDAC - Adjusted, EBITDAC Margin - Adjusted and Diluted Net Income Per Share - Adjusted. Prior periods are presented accordingly on the same basis so that the calculations of EBITDAC - Adjusted, EBITDAC Margin - Adjusted and Diluted Net Income Per Share - Adjusted are comparable for both periods. We no longer exclude Foreign Currency Translation from the calculation of these earnings measures because fluctuations in Foreign Currency Translation affect both our revenues and expenses, largely offsetting each other. Therefore, excluding Foreign Currency Translation from these earnings measures provides no meaningful incremental value in evaluating our financial performance.

Beginning January 1, 2024, amortization of intangible assets is excluded from the calculation of Diluted Net Income Per Share - Adjusted. Prior periods are presented accordingly on the same basis so that the calculation of Diluted Net Income Per Share - Adjusted is comparable for both periods. We exclude the impact of amortization of intangible assets from the calculation of Diluted Net Income Per Share - Adjusted because amortization of intangible assets is a non-cash expense that is not indicative of the performance of our business and provides no meaningful incremental value in evaluating our financial performance.

Non-GAAP Revenue Measures

Organic Revenue is our core commissions and fees less: (i) the core commissions and fees earned for the first 12 months by newly acquired operations; (ii) divested business (core commissions and fees generated from offices, books of business or niches sold or terminated during the comparable period); and (iii) Foreign Currency Translation (as defined below). The term "core commissions and fees" excludes profit-sharing contingent commissions and therefore represents the revenues earned directly from specific insurance policies sold and specific fee-based services rendered. Organic Revenue can be expressed as a dollar amount or a percentage rate when describing Organic Revenue growth.



Information Regarding Non-GAAP Measures - Continued

Non-GAAP Earnings Measures

- **EBITDAC** is defined as income before interest, income taxes, depreciation, amortization and the change in estimated acquisition earn-out payables.
- **EBITDAC Margin** is defined as EBITDAC divided by total revenues.
- EBITDAC Adjusted is defined as EBITDAC, excluding (i) (gain)/loss on disposal, (ii) Acquisition/Integration Costs (as defined below) and (iii) for 2023, the 1Q23 Nonrecurring Cost (as defined below).
- EBITDAC Margin Adjusted is defined as EBITDAC Adjusted divided by total revenues.
- Diluted Net Income Per Share Adjusted is defined as diluted net income per share, excluding the after-tax impact of (i) the change in estimated acquisition earn-out payables, (ii) (gain)/loss on disposal, (iii) Acquisition/Integration Costs (as defined below), (iv) amortization, (v) for 2017, the Tax Cut and Jobs Act of 2017 (the "Tax Reform Act") and (vi) for 2023, the 1Q23 Nonrecurring Cost (as defined below).

Other Non-GAAP Financial Measures - We believe these non-GAAP measures, as defined below, are useful to monitor our leverage and evaluate our balance sheet.

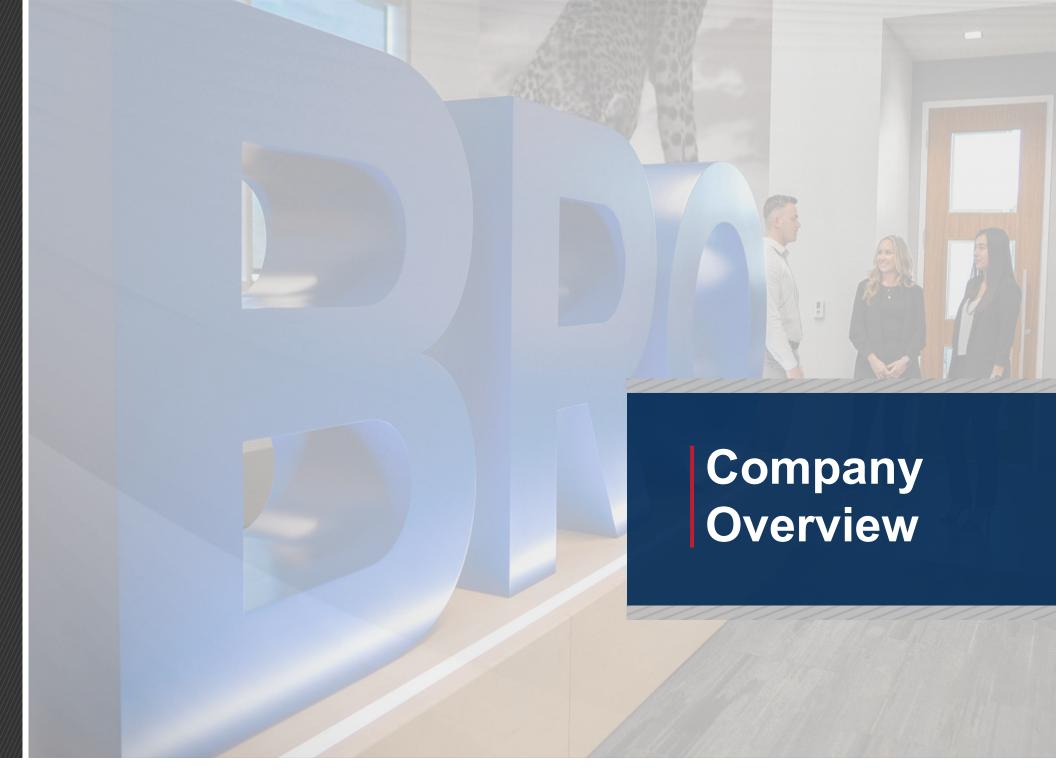
- Net Debt is defined as Total Debt Outstanding less cash and cash equivalents. "Total Debt Outstanding" is defined as current portion of long-term debt plus long-term debt less unamortized discount and debt issuance costs.
- Total Debt Outstanding to EBITDAC Adjusted is defined as Total Debt Outstanding divided by EBITDAC Adjusted.
- Net Debt Outstanding to EBITDAC Adjusted is defined as Net Debt outstanding divided by EBITDAC Adjusted.
- Free Cash Flow is defined as net cash provided by operating activities less capital expenditures.
- Free Cash Flow Conversion is defined as free cash flow divided by total revenues.

Definitions Related to Certain Components of Non-GAAP Measures

- "Acquisition/Integration Costs" means the acquisition and integration costs (e.g., costs associated with regulatory filings, legal/accounting services, due diligence and the costs of integrating our information technology systems) arising out of our acquisitions of GRP (Jersey) Holdco Limited and its business, Orchid Underwriters Agency and CrossCover Insurance Services, and BdB Limited companies, which are not considered to be normal, recurring or part of the ongoing operations.
- "Foreign Currency Translation" means the period-over-period impact of foreign currency translation, which is calculated by applying current-year foreign exchange rates to the various functional currencies in our business to our reporting currency of US dollars for the same period in the prior year.
- "1Q23 Nonrecurring Cost" means approximately \$11.0 million expensed and substantially paid in the first quarter of 2023 to resolve a business matter, which is not considered to be normal, recurring or part of the ongoing operations.
- "(Gain)/loss on disposal," a caption on our consolidated statements of income which reflects net proceeds received as compared to net book value related to sales of books of business and other divestiture transactions, such as the disposal of a business through sale or closure.

Our industry peers may provide similar supplemental non-GAAP information with respect to one or more of these measures, although they may not use the same or comparable terminology and may not make identical adjustments and, therefore comparability may be limited. This supplemental non-GAAP financial information should be considered in addition to, and not in lieu of, the Company's condensed consolidated financial statements.







Our Vision

Be the leading global provider of insurance solutions for our customers.







Long-term track record of profitable revenue growth - organic and via acquisition



Experienced leadership team and strong performance-based culture



Highly diversified revenue base, deep expertise and broad distribution network



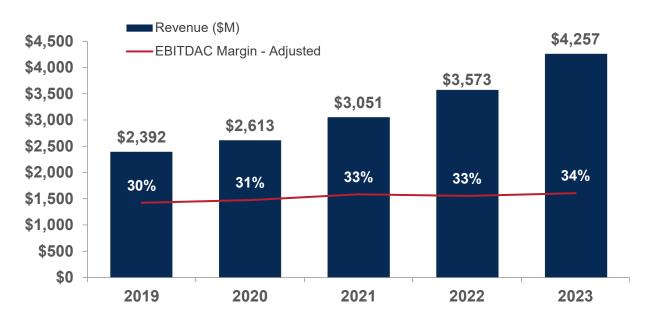
Operating model consistently generates industry-leading financial metrics



Disciplined capital allocation strategy fueled by strong liquidity and cash flow conversion

Brown & Brown at a Glance

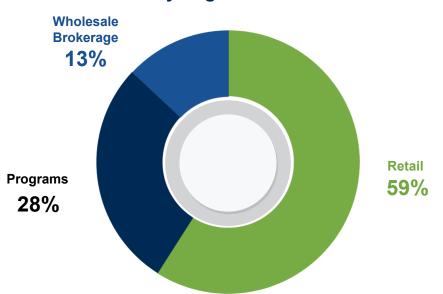
Historical Revenue & EBITDAC Margin - Adjusted



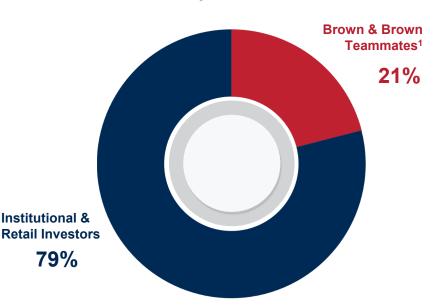
Key Facts

- Headquartered in Daytona Beach, Florida
- Founded in 1939
- 16,000+ teammates as of December 31, 2023
- Doing business throughout the United States, Canada, United Kingdom, Western Europe, Bermuda and Cayman Islands
- Serving customers via retail, wholesale and MGA / MGU programs
- Specializing in property, casualty, employee benefits and personal lines

2023 Revenue by Segment

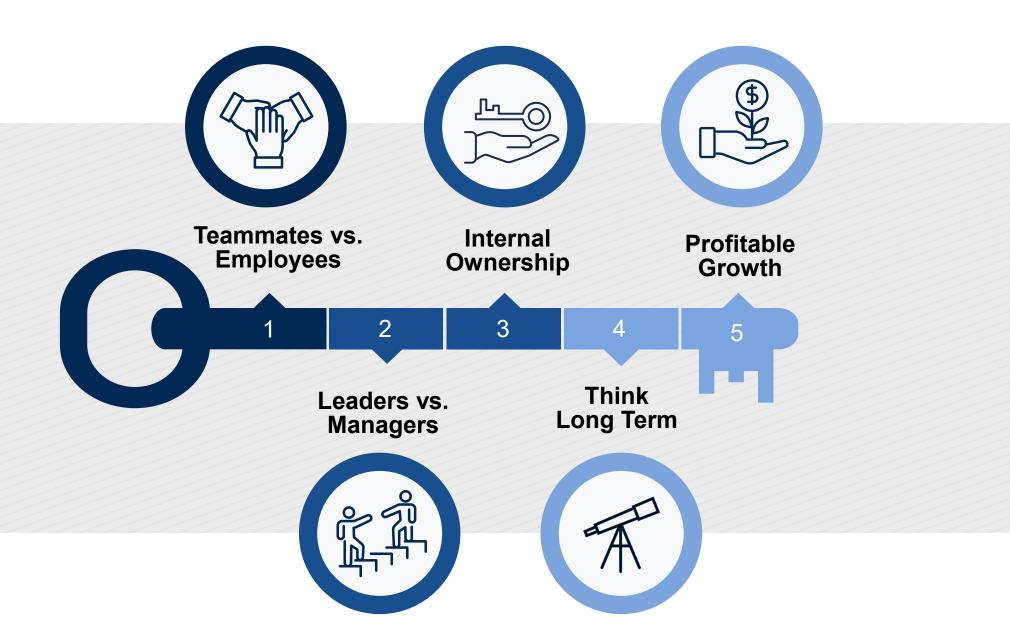


Ownership Breakdown





| Key Cultural Attributes





What Differentiates Brown & Brown?

Strong common culture

Decentralized sales & service

High performance

Highly talented teammates

Entrepreneurial meritocracy

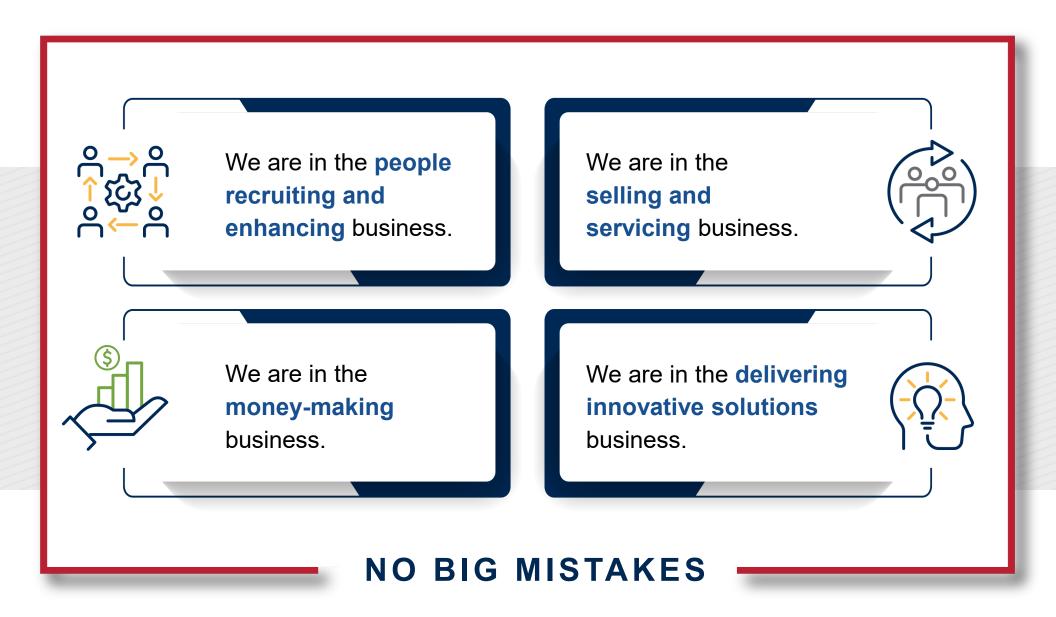
Accountable & disciplined

Successful acquirer

Strong balance sheet



| Core Operating Philosophies





Decentralized Sales & Service Model

Driving operational efficiency by centralizing certain functions, while enabling sales and service decisions at the local level.

Enterprise & Segment Functions



Acquisitions



Technology, **Data & Innovation**



Finance



Legal



Branding & Communications



Human Resources



Internal Audit & Compliance

Business & Customer-Facing Functions



Solution Creation



Sales & Service



Knowledge Sharing



Talent Recruitment & Development



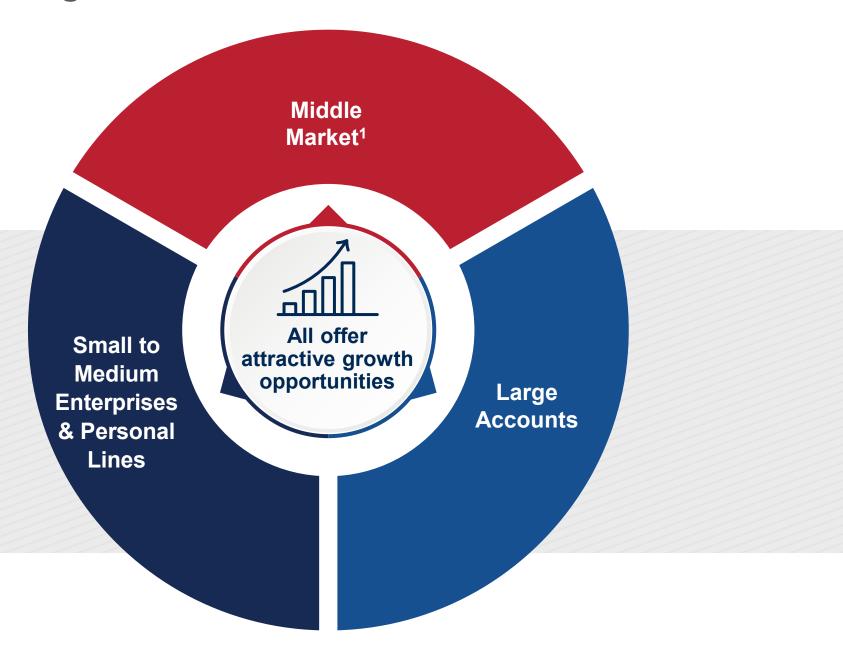
Community Engagement



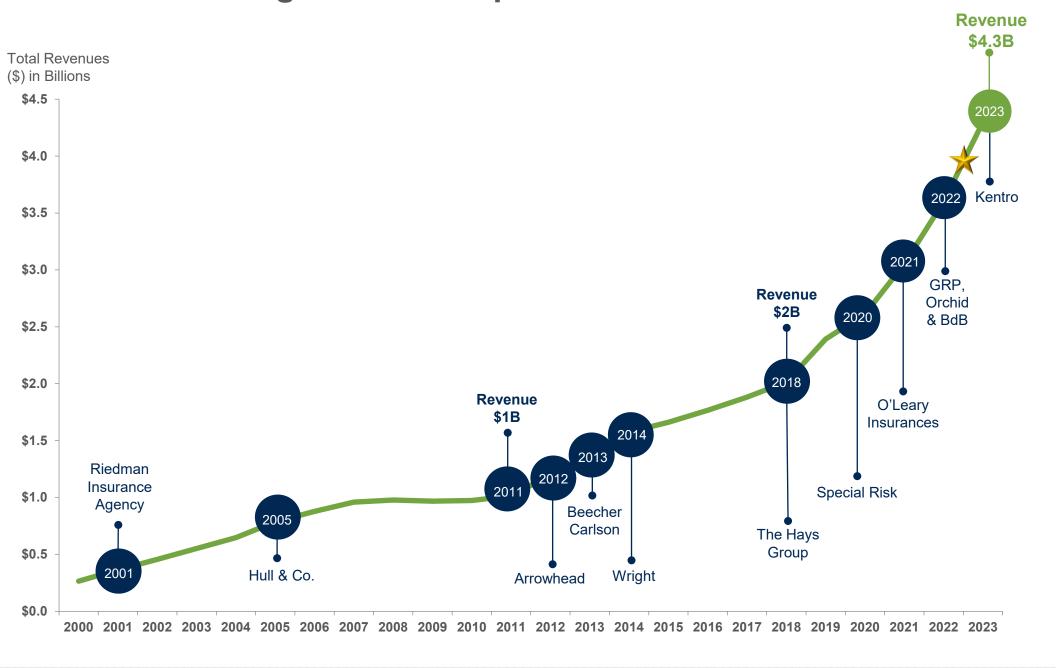
Marketing



| Customer Segments



| Sustained Organic and Acquired Revenue Growth



Shareholder Value Creation

Acquisitions

Increase capabilities, enhance talent and drive growth

Internal Investments

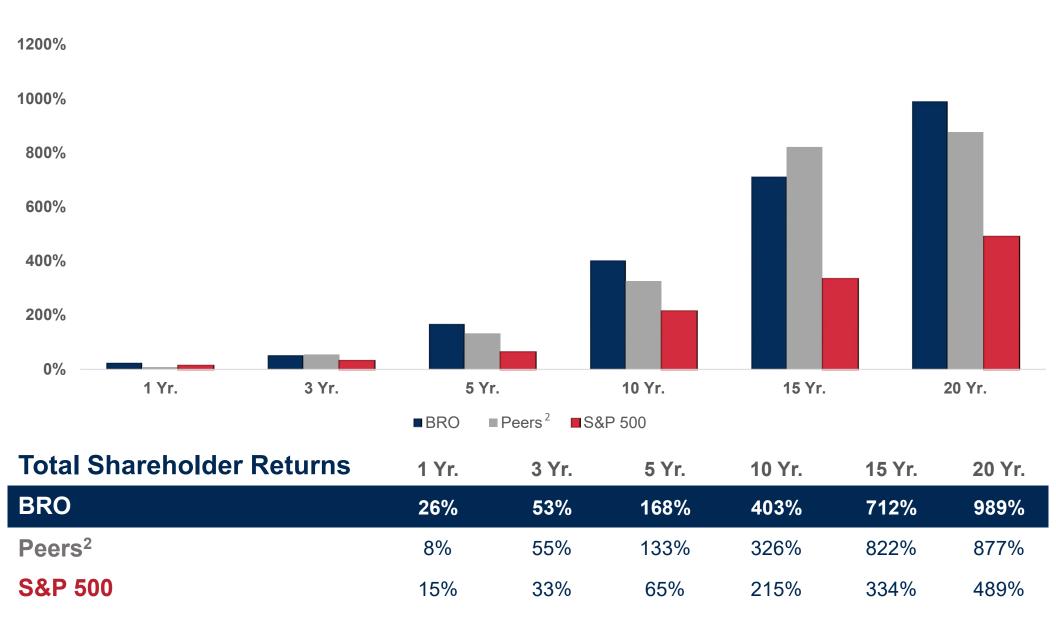
Investments in people, technology and innovation



Share repurchases and dividends Dividend Aristocrat¹ – 30 years of consecutive increases



Total Shareholder Returns¹









B Brown & Brown

Growth has no finish line...

No matter where you are on your growth journey, we can help you find solutions to meet your everevolving insurance and risk management needs.

If you are a highly complex multinational company, an individual or anything in between, our experienced teams can help every step of the way.

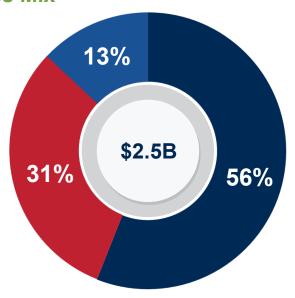
OVERVIEW

Retail Segment



Key Metrics	2023	Avg. 3 Yr.	Avg. 5 Yr.
Revenue Growth	16.3%	17.4%	17.7%
Organic Revenue Growth	7.4%	7.9%	5.9%
EBITDAC Margin - Adjusted	30.3%	30.6%	29.7%

Business Mix



Differentiators

- Drive a culture of accountability, innovation and entrepreneurial thinking
- Offer a broad range of capabilities, from small businesses to highly complex multi-national entities
- Leverage our collective capabilities to create the best solutions for our customers
- Develop specialized products and innovative tools to exceed ever-evolving customer needs
- Deliver personalized service and tailored solutions across all lines of business via dedicated and knowledgeable teammates







Employee Benefits



Specialty & Personal Lines



Breadth & Depth of Capabilities



The Retail segment provides broad and deep specialization to our customers while maintaining close proximity to the communities in which our customers live and operate their businesses.

Markets

Placing coverage for almost every line of business with more than 1.000 carrier partners

Segmentation

Delivering tailored solutions for customers of all sizes and by specialization

International

Providing comprehensive, customizable services across all territories through our retail network as well as access to the Worldwide **Broker Network** (WBN)

Industries

Serving all industries through our specialization and resources





Retail Operating Vision





Deep collaboration and execution across Retail



Continue strong Organic Revenue growth in all market environments



Maintain profitable growth model



Implement strategies, solutions and service models across market segments



Recruitment and growth of talent



Acquire businesses that fit culturally and make sense financially



Continue to invest in technology, data and analytics capabilities









- We provide insurance carriers with a complete infrastructure and distribution network to launch and manage a broad array of specialty niche programs.
- We underwrite more than \$6 billion in written premium in the personal, commercial, specialty, professional liability and public entity segments.

OVERVIEW

Programs Segment

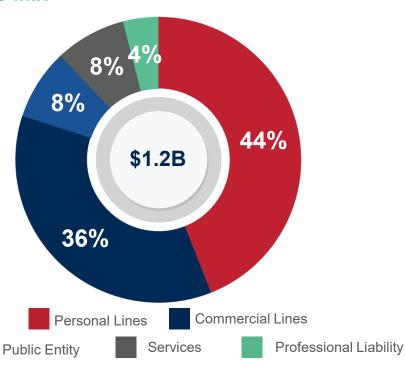


Key Metrics	2023	Avg. 3 Yr.	Avg. 5 Yr.
Revenue Growth	22.4%	18.4%	14.4%
Organic Revenue Growth	16.1%	13.7%	10.3%
EBITDAC Margin - Adjusted	42.7%	39.1%	37.3%

Business Overview

- Leading program administrator (MGA / MGU)
- Partner with insurance companies to provide full turn-key services
- Capabilities include underwriting, distribution management, policy administration and claims handling
- Provide efficient and effective distribution of product for risk bearers

Business Mix



Programs

- Segment collaborates with a diversified number of highly rated carrier partners, offering 60+ programs
- Programs range from nationwide industryspecific to geographic / line of coverage
- Breadth of offerings include earthquake, flood, homeowners, wind, lender-placed coverage for financial institutions, professional liability and public entities
- Distribute products through a broad network (wholesale brokers, aggregators, retail and direct to consumer)



MGA/MGU Distribution Channel





Producer Appointment

- Intermediary between insured and carrier
- Submission information
- Coverage validation

Producer Appointment

- Able to bind coverage subject to risks fitting carrierprovided qualifications
- Pricing and policy language proscribed by carrier

Binding Authority

- Latitude in determining risk qualification Latitude in
- pricing and coverage terms (typically subject to carrier guidelines)

Program Administrator

- Broad underwriting authority (incl. risk selection, pricing, policy wording terms and conditions)
- Responsibility for portfolio construction and risk management (e.g., cat or other concentration risk)

MGA / MGU

- Claims management
- Reporting
- Risk hedging (e.g., reinsurance purchasing)



Brands



\$6B+ Premium

60+ Programs















Bellingham UNDERWRITERS



























Broad & Diverse Capabilities



Personal Lines

Flood Homeowners Residential earthquake

Commercial Lines

All risk / commercial wind Automotive aftermarket Commercial earthquake Commercial transportation Daily rental **Excess liability** Manufactured housing Shipping insurance Sports & entertainment Trade credit Workers' compensation

Public Entity

Municipalities Not-for-profit Schools Sovereign nations Workers' compensation **Utility districts**

Professional Liability

Dental **Executive liability** Financial brokers Insurance agents Lawyers Title agents



Strategies to Success





Recognized by our carrier partners for delivering superior underwriting results



Powerful distribution relationships that deliver outstanding customer experience



Maximize position as one of the world's largest MGA / MGU operators



Product innovation core to our value proposition



Culture of recruiting and developing high-performing underwriting teams



Foundation of data, analytics and operational excellence to drive innovation



Enhance capabilities through acquisitions of niche programs







Aligning Risks with Greater Reach

Our business is built on a set of core strategic pillars:

- Differentiation in the marketplace through continuous innovation of both product and segment specialization
- Talent acquisition and career development
- Greater internal connectivity to ensure that we provide the broadest set of solutions to our customers
- Utilizing data-driven insights to improve outcomes for our customers and teammates
- Continuing our tradition of delivering consistent profitable growth

OVERVIEW

Wholesale Brokerage Segment

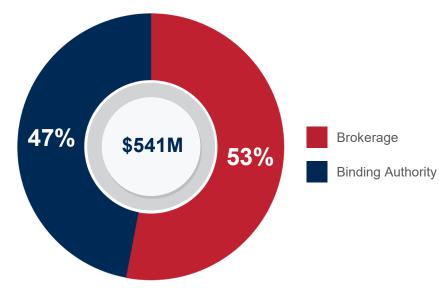


Key Metrics	2023	Avg. 3 Yr.	Avg. 5 Yr.
Revenue Growth	19.4%	15.3%	13.6%
Organic Revenue Growth	12.1%	9.2%	8.0%
EBITDAC Margin - Adjusted	32.0%	32.1%	32.2%

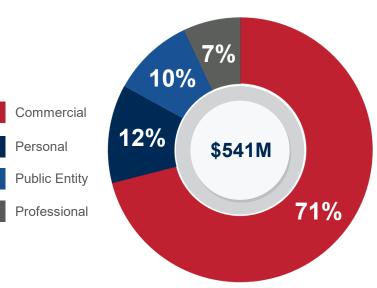
Business Overview

- Leading global insurance wholesaler
- \$5B+ of placed written premium
- Locations throughout the U.S., U.K. and Western Europe
- Team of seasoned industry professionals with extensive market access
- Diversified mix of products and capabilities
- 17,000+ independent retail agency customers





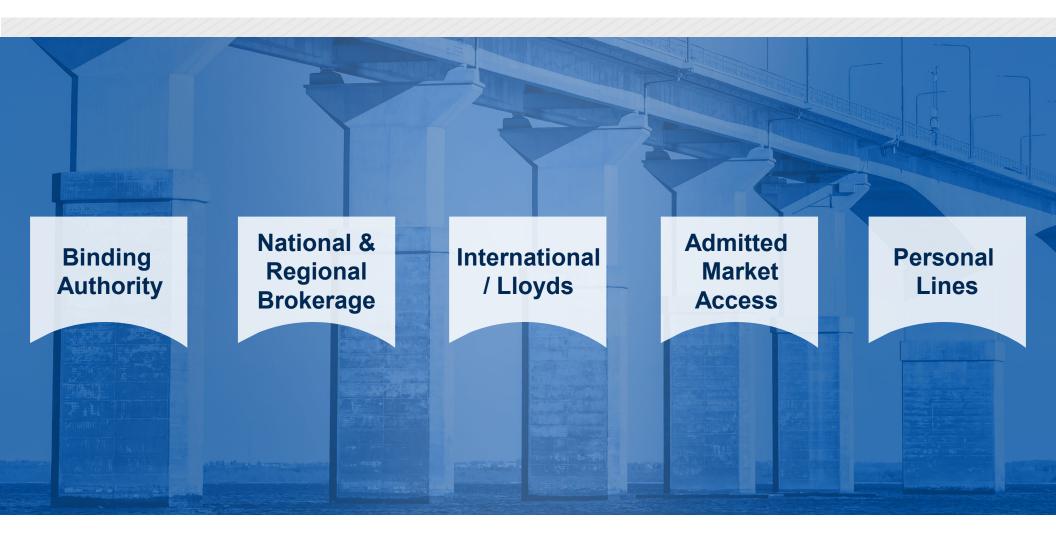
Lines of Business





| Our Platforms











Capabilities

- Data-driven insights and analysis across customer life cycle
- International via London brokerage and MGA platforms
- Market aggregator platforms
- National / regional-delegated underwriting capabilities
- Product development team
- Risk modeling

Product Specialization

- Agriculture
- Bloodstock
- Cannabis
- Cat-exposed commercial and personal property
- Construction
- Cyber
- Energy
- Environmental
- Executive risk: D&O, EPL
- Financial institutions
- Fine arts
- Healthcare: hospitals and long-term care facilities

- High-risk primary and excess casualty exposures
- Inland marine: builders risk, MTC, contractor's equipment
- International property
- Marine and cargo
- Professional E&O
- Public entity: law enforcement, school boards, municipalities
- Specie and jewelers block
- Transportation, trucking, garage
- Workers' compensation





Building for Our Future

Talent

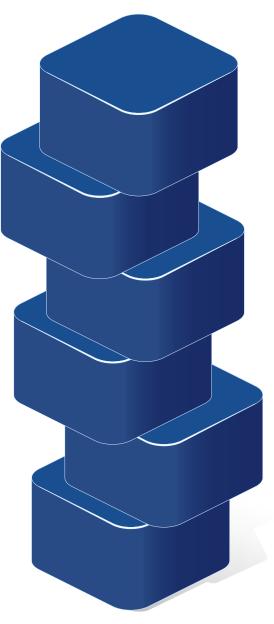
Recruitment and career development

Capabilities

Product development and vertical practice groups

Operational

Technology, data and digital



The Power of WE

Greater internal connectivity

Expansion

- Regional U.S. expansion
- International
- M&A

Distribution

Retail partners, omnichannel and digital







Our Businesses

2008 • Established London wholesale broker **2021** • Established retail footprint 2022 • Expanded retail and wholesale footprint and capabilities Established programs capabilities 2023 • Kentro (programs and niche retail) acquisition

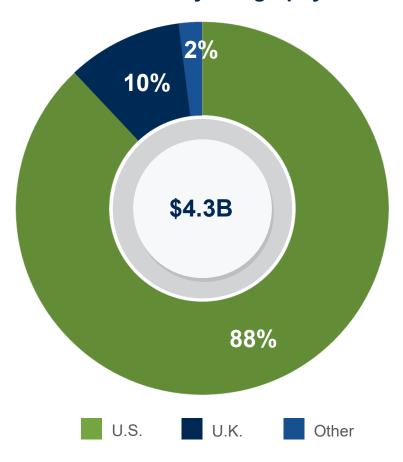
Key Components of Model

- Locally distributed sales and service with central support
- Entrepreneurial leadership
- Divisional structure similar to North American model
- Twin growth pillars M&A and Organic Revenue



International Diversification

2023 Revenues by Geography



Business Overview

- Approximately 180 International locations
- Strong retail presence across UK, Ireland & Canada
- London markets wholesale business global customer base
- Cross-class programs capability with geographic distribution (Canada, Europe, U.K., U.S.)

Specializations

- Retail: UK, Ireland & Canada, broad capabilities, serving customers of all sizes
- Wholesale Brokerage: Serving North American and European customers.
 Specializations include property, marine, fine art, financial lines, bloodstock, personal lines
- Programs: Specializations include property, financial lines, trade credit, aviation, liability

Diversified Business Footprint



Strategic Growth Plan

- Focus on combination of Organic Revenue growth and acquisitions
- Expand geographically while adding new capabilities
- Target countries with rule of law, stable governments and stable economies
- Continue disciplined growth strategy

| The Power of WE



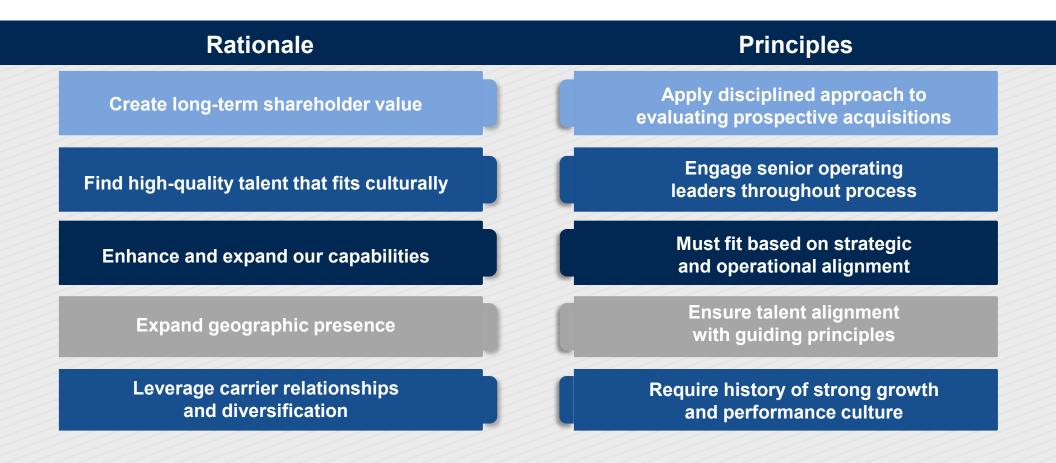






Acquisition Strategy

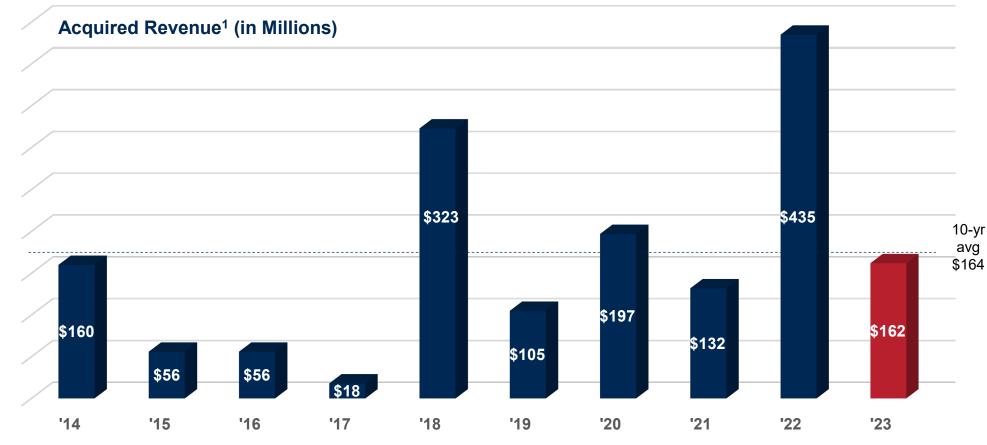
Successful integration of more than 640* acquisitions.



Acquisitions Overview

Typical M&A Structure

- Minimum and maximum purchase price
- Agreed-upon baseline and projected pro forma
- Earnout typically calculated based upon financial performance over a one-to three-year period
- Structured to retain new teammates
- Leverage proven integration plans





Technology Evolution

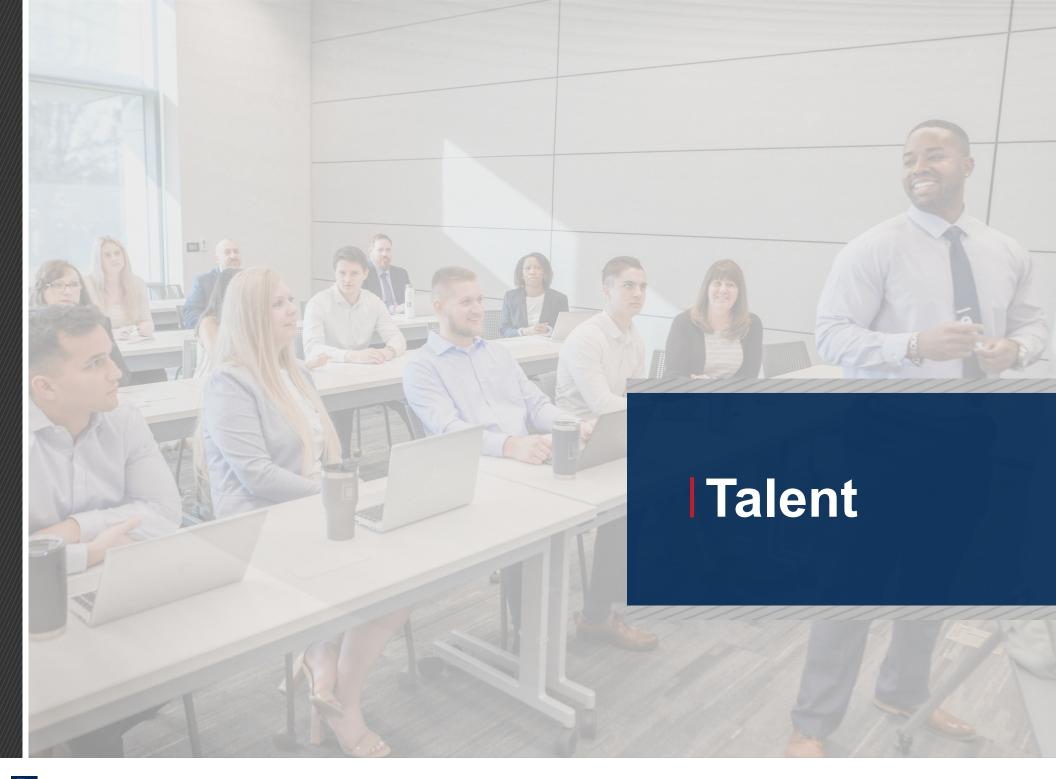


- Core platforms by segment continuing the journey of maturity and improving business outcomes
- Proactive platform rollout using automation to block attacks and protect key information
- Data-driven decisions are driving results and providing actionable insights to improve solutions
- Deliver solution recommendations integrated in teammates' workflows
- Continue to find ways for small innovations to impact the business and improve results
- Partner with early-stage investments to find new and impactful ways to drive results



Key Focus Areas

Security as a Foundation **Data & Artificial Intelligence (AI) Enhance the Cybersecurity awareness** customer experience Fit-for-purpose **Deepen carrier relationships** security program **Increase process efficiency Business enabler Enable innovation Industry thought leadership** Security integrated into operating model Fuel sales & growth

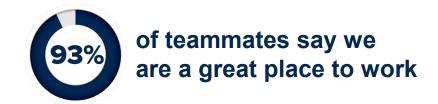


Our People Strategy

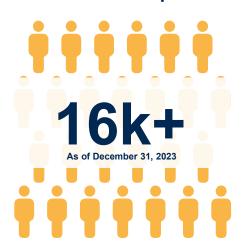




The Power of Our Culture



Teammate Snapshot





~60%

of US teammates are shareholders



90+%

of offices support local non-profits

What Teammates Say



94%

Feel accomplished and a sense of pride in their work

Feel they are given a lot of responsibility

95%

Think management is honest, ethical and competent

Felt welcome when they joined our team

Workplace Awards

2020 & 2021

Great Place to Work Certified®

Fortune Best Workplaces:

- for Women
- for Millennials
- in Financial Services& Insurance
- ▶ in the Bay Area

2022

Great Place to Work Certified®

Fortune Best Workplaces:

- for Millennials
- in Financial Services& Insurance

Great Place

to Work Certified®

Fortune Best Workplaces:

- for Women
- in Financial Services& Insurance

Platinum Bell Seal for Workplace Mental Health

Teammate Resource Groups







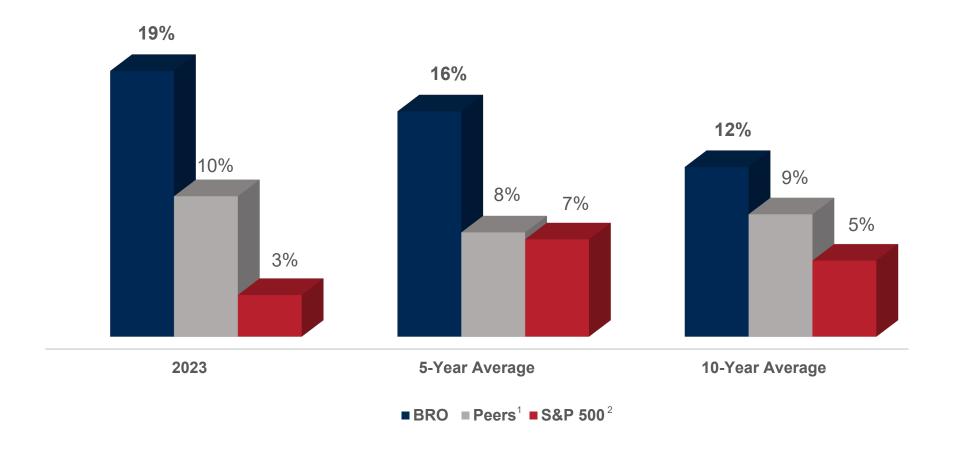








Strong Revenue Growth



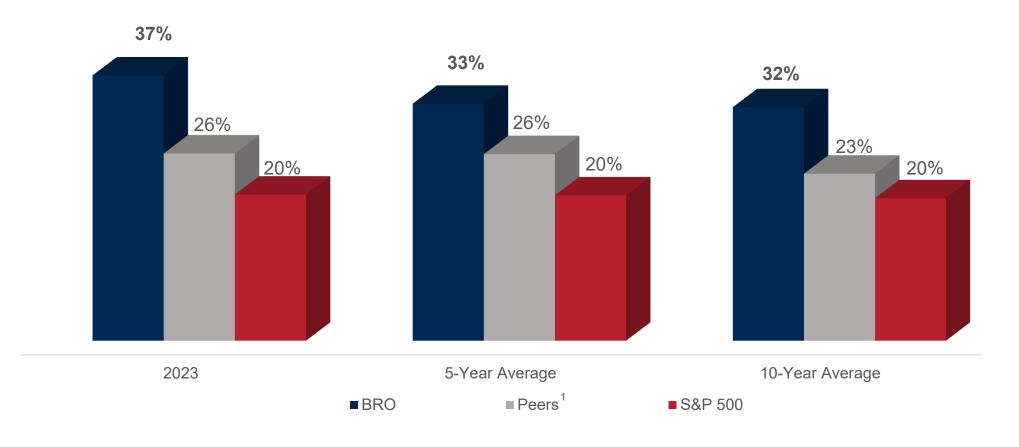


¹ Peers are Arthur J. Gallagher & Co, Aon plc, Marsh & McLennan Companies and Willis Towers Watson Public Limited Company

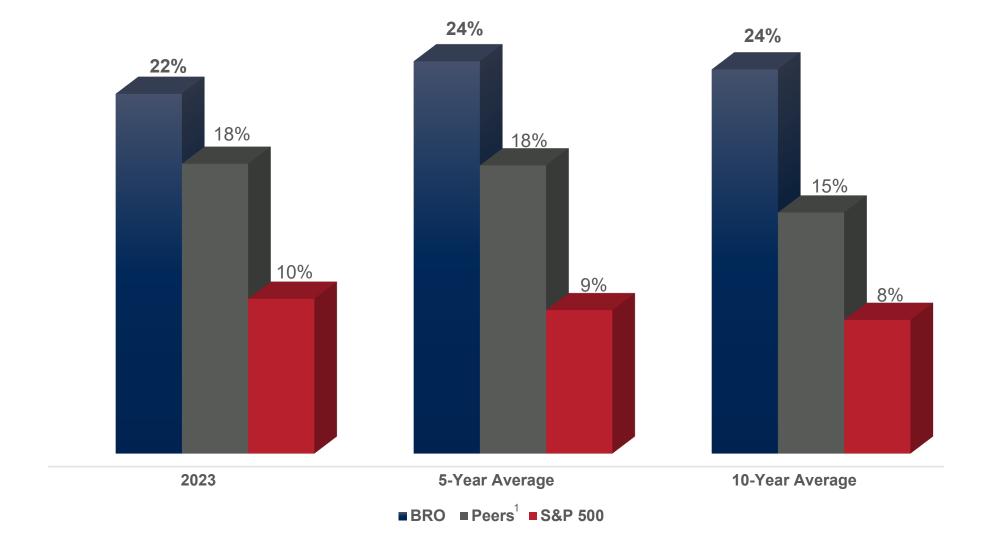
² S&P 500 revenue growth calculated as change in the sum of adjusted sales over the prior year's adjusted sales (adjusted for the ratio of the relative ownership to the company's market value) See important disclosures regarding Non-GAAP measures on pages 2-3 and Non-GAAP reconciliations on pages 57-68.

| Consistently Strong Margins

EBITDAC Margin



Industry-Leading Free Cash Flow Conversion

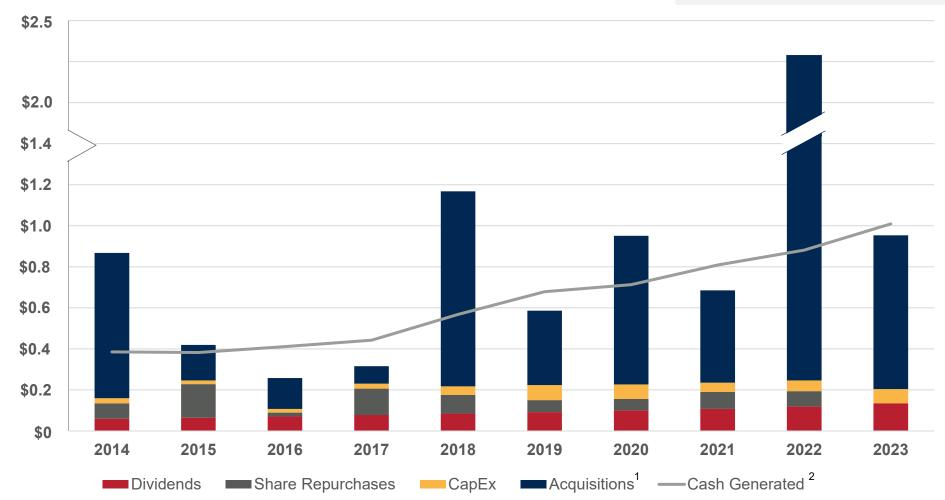




Long-Term Capital Deployment

10-Year (\$ in Billions)	
Acquisitions	\$6.4
Dividends	\$0.9
Share Repurchases	\$0.7
CapEx	\$0.5
Total Cash Deployed	\$8.5
Total Cash Generated ²	\$6.3

(in Billions)





¹ Includes original purchase price plus subsequent earnout payments

² Defined as net cash provided by operating activities. Cash flow for years 2020 and 2021 have been restated under the fiduciary model. Legacy method of cash flows is used for years prior to 2020.

Financial Policy & Liquidity Profile

Financial & Capital Allocation Policy

- Maintain low leverage, industry-leading margins, high cash flow conversion and investment-grade ratings
- Optimize financial flexibility in line with growth objectives
- Target net debt outstanding to EBITDAC ratio of 0 - 2.5x and total debt outstanding to EBITDAC ratio of 0 - 3.0x
- Balance of returns and risks through allocation of capital to internal investments, acquisitions, dividends and share repurchases

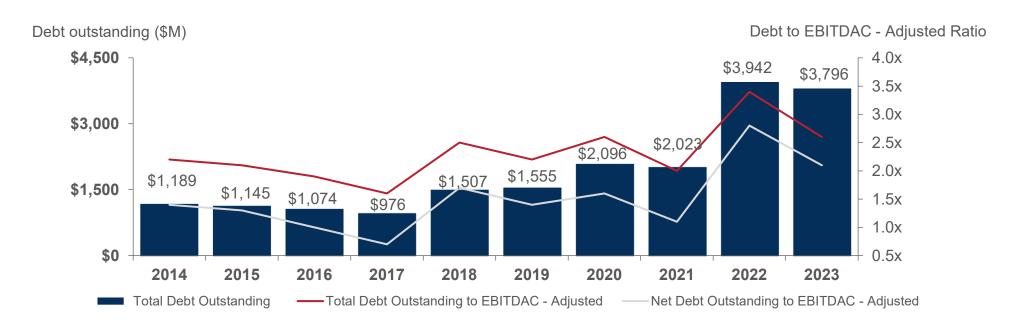
Liquidity Profile

- Generated \$1B of Cash Flow from Operations for the year ended 2023, growing 15% over 2022
- \$700M cash on balance sheet as of 12/31/2023
- Up to \$800M Revolving Credit Facility, with \$700M of availability as of 12/31/2023, plus expansion features for an additional \$900M under various credit agreements
- Financial covenants include max net debt outstanding to EBITDAC ratio of 3.5x

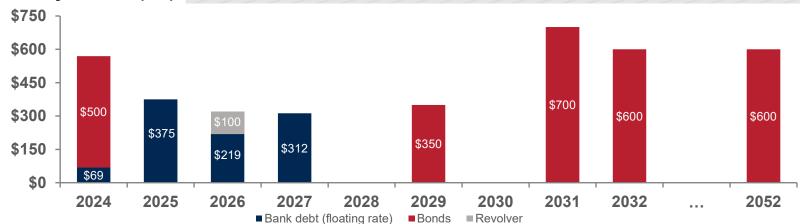


Leverage & Maturity Profile

Debt & Leverage

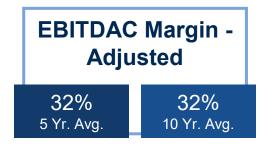


Debt Maturity Profile* (\$M)



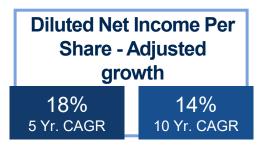
| Proven Track Record of Industry-Leading Performance*

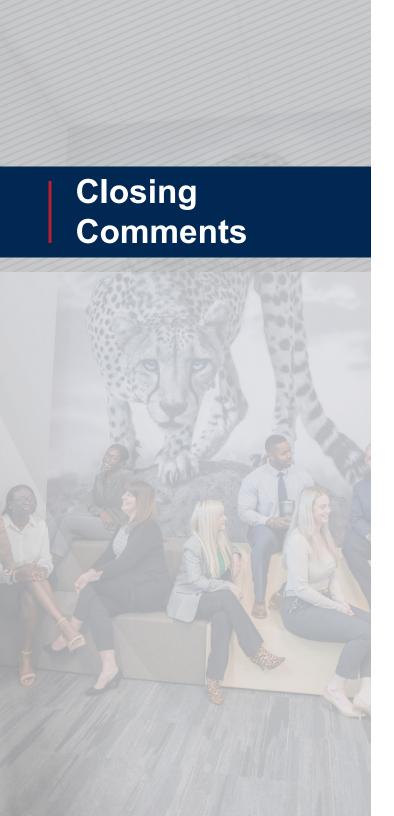






Free Cash Flow growth¹ 12% 7% 5 Yr. CAGR 10 Yr. CAGR



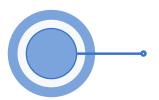




Business well positioned to continue delivering profitable growth



Teammate recruitment and development continues to be a top priority



Strong balance sheet and cash generation, as well as access to capital



Investing in technology, data and analytics to improve customer and teammate experience



Operating model consistently delivers industryleading financial metrics and shareholder returns





Reconciliation Income Before Income Taxes to EBITDAC and EBITDAC - Adjusted and Income Before Income Taxes Margin to **EBITDAC Margin and EBITDAC Margin - Adjusted**

(\$ Millions; Unaudited)

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Total revenues	\$1,576	\$1,661	\$1,767	\$1,881	\$2,014	\$2,393	\$2,613	\$3,051	\$3,573	\$4,257
Income before income taxes	\$340	\$403	\$424	\$450	\$463	\$527	\$624	\$763	\$876	\$1,146
Income Before Income Taxes Margin ¹	22%	24%	24%	24%	23%	22%	24%	25%	25%	27%
Amortization	\$83	\$87	\$87	\$85	\$87	\$105	\$109	\$120	\$147	\$166
Depreciation	\$21	\$21	\$21	\$23	\$23	\$23	\$26	\$33	\$39	\$40
Interest	\$28	\$39	\$40	\$38	\$41	\$64	\$59	\$65	\$141	\$190
Change in estimated acquisition earn-out payables	\$10	\$3	\$9	\$9	\$3	(\$1)	(\$5)	\$40	(\$39)	\$21
EBITDAC	\$482	\$553	\$581	\$605	\$617	\$718	\$813	\$1,021	\$1,164	\$1,563
EBITDAC Margin	31%	33%	33%	32%	31%	30%	31%	33%	33%	37%
(Gain)/loss on disposal	\$47	(\$1)	(\$1)	(\$2)	(\$2)	(\$10)	(\$2)	(\$10)	(\$5)	(\$143)
Acquisition/Integration Costs	-	-	-	-	-	-	-	-	\$11	\$13
1Q23 Costs	-	-	-	-	-	-	-	-	-	\$11
EBITDAC - Adjusted	\$529	\$552	\$580	\$603	\$615	\$708	\$811	\$1,011	\$1,170	\$1,444
EBITDAC Margin - Adjusted	34%	33%	33%	32%	31%	30%	31%	33%	33%	34%

Reconciliation Income Before Income Taxes to EBITDAC and EBITDAC - Adjusted and Income Before Income Taxes Margin to **EBITDAC Margin and EBITDAC Margin - Adjusted**

(\$ Millions; Unaudited)	Retail Programs									
	2019	2020	2021	2022	2023	2019	2020	2021	2022	2023
Total revenues	\$1,458	\$1,550	\$1,841	\$2,157	\$2,508	\$622	\$708	\$808	\$958	\$1,173
Income before income taxes	\$246	\$273	\$345	\$477	\$537	\$163	\$201	\$259	\$283	\$551
Income Before Income Taxes Margin	17%	18%	19%	22%	21%	26%	28%	32%	30%	47%
Amortization	\$67	\$72	\$82	\$101	\$112	\$27	\$28	\$29	\$37	\$42
Depreciation	\$8	\$10	\$12	\$14	\$19	\$7	\$9	\$11	\$16	\$13
Interest	\$91	\$90	\$94	\$96	\$85	\$17	\$21	\$11	\$33	\$36
Change in estimated acquisition earn-out payables	_	\$6	\$42	(\$26)	\$1	(\$1)	(\$11)	(\$8)	(\$11)	-
EBITDAC	\$412	\$451	\$575	\$662	\$754	\$213	\$248	\$302	\$358	\$642
EBITDAC Margin	28%	29%	31%	31%	30%	34%	35%	37%	37%	55%
(Gain)/loss on disposal	(\$10)	(\$2)	(\$6)	(\$8)	(\$3)	-	-	(\$4)	\$1	(\$141)
Acquisition/Integration Costs		-	-	\$8	\$10	-	-	-	\$1	-
EBITDAC - Adjusted	\$402	\$449	\$569	\$662	\$761	\$213	\$248	\$298	\$360	\$501
EBITDAC Margin - Adjusted	28%	29%	31%	31%	30%	34%	35%	37%	38%	43%

Reconciliation Income Before Income Taxes to EBITDAC and EBITDAC - Adjusted and Income Before Income Taxes Margin to **EBITDAC Margin and EBITDAC Margin - Adjusted**

(\$ Millions; Unaudited)		Who	lesale Bro	kerage	
	2019	2020	2021	2022	2023
Total revenues	\$310	\$353	\$403	\$453	\$541
Income before income taxes	\$83	\$94	\$95	\$118	\$126
Income Before Income Taxes Margin	27%	27%	24%	26%	23%
Amortization	\$11	\$9	\$9	\$9	\$11
Depreciation	\$1	\$2	\$3	\$3	\$3
Interest	\$5	\$10	\$16	\$13	\$12
Change in estimated acquisition earn-out payables	-	-	\$6	(\$2)	\$20
EBITDAC	\$100	\$115	\$129	\$141	\$172
EBITDAC Margin	32%	33%	32%	31%	32%
(Gain)/loss on disposal	-	-	-	\$3	-
Acquisition/Integration Costs	_	-	-	\$2	\$1
EBITDAC - Adjusted	\$100	\$115	\$129	\$146	\$173
EBITDAC Margin - Adjusted	32%	33%	32%	32%	32%

Reconciliation of Net Cash Provided by Operating Activities to Free **Cash Flow & Free Cash Flow Conversion**

(\$ Millions, Except Stock Price; Unaudited)

	2014	2015	2016	2017	2018	2019	2020 ¹	2021 ¹	2022	2023
Stock price, as of the 10th day of the fiscal year	\$16.46	\$16.05	\$18.21	\$22.67	\$26.11	\$27.99	\$40.40	\$46.98	\$68.08	\$59.87
Total shares (in Millions)	286	280	276	278	276	275	276	277	279	281
Equity market capitalization ²	\$4,708	\$4,494	\$5,026	\$6,302	\$7,206	\$7,697	\$11,150	\$13,014	\$18,994	\$16,824
Net cash provided by operating activities	\$395	\$382	\$411	\$442	\$568	\$678	\$713	\$809	\$881	\$1,010
Less capital expenditures	\$25	\$18	\$18	\$24	\$42	\$73	\$71	\$45	\$53	\$69
Free Cash Flow	\$370	\$364	\$393	\$418	\$526	\$605	\$642	\$764	\$828	\$941
Free Cash Flow	\$370	\$364	\$393	\$418	\$526	\$605	\$642	\$764	\$828	\$941
Total revenues	\$1,576	\$1,661	\$1,767	\$1,881	\$2,014	\$2,392	\$2,613	\$3,051	\$3,573	\$4,257
Free Cash Flow Conversion	23%	22%	22%	22%	26%	25%	25%	25%	23%	22%



¹ Cash flow for years 2020 and 2021 have been restated under the fiduciary model. Legacy method of cash flows is used for years prior to 2020

Reconciliation of Diluted Net Income Per Share to Diluted Net Income Per Share - Adjusted

(Unaudited)

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Diluted Net Income per Share	\$0.71	\$0.85	\$0.91	\$1.40	\$1.22	\$1.40	\$1.69	\$2.07	\$2.37	\$3.05
Change in estimated acquisition earn-out payables	0.02	0.01	0.02	0.02	0.01	-	(0.02)	0.10	(0.10)	0.06
(Gain)/Loss on Disposal	0.11	-	-	(0.01)	(0.01)	(0.03)	(0.01)	(0.02)	(0.02)	(0.37)
Amortization	0.17	0.18	0.19	0.19	0.23	0.28	0.29	0.32	0.40	0.44
Acquisition/Integration Costs	-	-	-	-	-	-	-	-	0.03	0.04
Tax Reform Act	-	-	-	(0.43)	-	-	-	-	-	-
1Q23 Costs		-	-	-	-	-	-	-	-	0.03
Diluted Net Income per Share - Adjusted	\$1.01	\$1.04	\$1.12	\$1.17	\$1.45	\$1.65	\$1.95	\$2.47	\$2.68	\$3.25

(\$ Millions; Unaudited)					2023			
	Retail ¹		Progr	Programs		esale erage	То	otal
	2023	2022	2023	2022	2023	2022	2023	2022
Commissions and fees	\$2,500	\$2,153	\$1,160	\$957	\$539	\$453	\$4,199	\$3,563
Total change	347		203		86		636	
Total growth %	16.1%		21.2%		19.0%		17.9%	
Contingent commissions	(50)	(49)	(65)	(28)	(15)	(12)	(130)	(89)
Core commissions and fees ²	\$2,450	\$2,104	\$1,095	\$929	\$524	\$441	\$4,069	\$3,474
Acquisitions	(203)		(47)		(34)		(284)	
Dispositions		(20)		(26)		(5)		(51)
Foreign Currency Translation		9		-		1		10
Organic Revenue	\$2,247	\$2,093	\$1,048	\$903	\$490	\$437	\$3,785	\$3,433
Organic Revenue growth	\$154		\$145		\$53		\$352	
Organic Revenue growth %	7.4%		16.1%		12.1%		10.3%	

² Core commissions and fees is defined as commissions and fees less profit-sharing contingent commissions (revenues from insurance companies based upon the profitability of the business placed with such companies during the prior year).



¹ The Retail segment includes commissions and fees that are reported in the "Other" column of the segment Information in the Notes to the Consolidated Financial Statements in our SEC filings, which includes corporate and consolidation items.

(\$ Millions; Unaudited)					2022			
	Retail ¹		Prog	Programs		esale erage	То	otal
	2022	2021	2022	2021	2022	2021	2022	2021
Commissions and fees	\$2,153	\$1,838	\$957	\$807	\$453	\$403	\$3,563	\$3,048
Total change	315		150		50		515	
Total growth %	17.1%		18.6%		12.4%		16.9%	
Contingent commissions	(49)	(39)	(28)	(35)	(12)	(8)	(89)	(82)
Core commissions and fees ²	\$2,104	\$1,799	\$929	\$772	\$441	\$395	\$3,474	\$2,966
Acquisitions	(205)		(65)		(19)		(289)	
Dispositions		(7)		(5)		(2)		(14)
Foreign Currency Translation		(4)		(1)		-		(5)
Organic Revenue	\$1,899	\$1,788	\$864	\$766	\$422	\$393	\$3,185	\$2,947
Organic Revenue growth	\$111		\$98		\$29		\$238	
Organic Revenue growth %	6.2%		12.8%		7.4%		8.1%	

² Core commissions and fees is defined as commissions and fees less profit-sharing contingent commissions (revenues from insurance companies based upon the profitability of the business placed with such companies during the prior year).



¹ The Retail segment includes commissions and fees that are reported in the "Other" column of the segment Information in the Notes to the Consolidated Financial Statements in our SEC filings, which includes corporate and consolidation items.

(\$ Millions; Unaudited)					2021			
	Retail ¹		Prog	Programs		esale erage	Тс	otal
	2021	2020	2021	2020	2021	2020	2021	2020
Commissions and fees	\$1,838	\$1,547	\$807	\$707	\$403	\$352	\$3,048	\$2,606
Total change	291		100		51		442	
Total growth %	18.8%		14.1%		14.5%		17.0%	
Contingent commissions	(39)	(36)	(35)	(27)	(8)	(8)	(82)	(71)
Core commissions and fees ²	\$1,799	\$1,511	\$772	\$680	\$395	\$344	\$2,966	\$2,535
Acquisitions	(139)		(8)		(23)		(170)	
Dispositions		(4)		-		-		(4)
Foreign Currency Translation		-		1		-		1
Organic Revenue	\$1,660	\$1,507	\$764	\$681	\$372	\$344	\$2,796	\$2,532
Organic Revenue growth	\$153		\$83		\$28		\$264	
Organic Revenue growth %	10.2%		12.2%		8.1%		10.4%	

² Core commissions and fees is defined as commissions and fees less profit-sharing contingent commissions (revenues from insurance companies based upon the profitability of the business placed with such companies during the prior year).



¹ The Retail segment includes commissions and fees that are reported in the "Other" column of the segment Information in the Notes to the Consolidated Financial Statements in our SEC filings, which includes corporate and consolidation items.

(\$ Millions; Unaudited)					2020			
	Retail ¹		Prog	Programs		esale erage	Тс	otal
	2020	2019	2020	2019	2020	2019	2020	2019
Commissions and fees	\$1,547	\$1,456	\$707	\$620	\$352	\$309	\$2,606	\$2,385
Total change	91		87		43		221	
Total growth %	6.3%		14.0%		13.9%		9.3%	
Contingent commissions	(36)	(34)	(27)	(18)	(8)	(7)	(71)	(59)
Core commissions and fees ²	\$1,511	\$1,422	\$680	\$602	\$344	\$302	\$2,535	\$2,326
Acquisitions	(81)		(34)		(26)		(141)	
Dispositions		(12)		-		-		(12)
Foreign Currency Translation		-		-		-		-
Organic Revenue	\$1,430	\$1,410	\$646	\$602	\$318	\$302	\$2,394	\$2,314
Organic Revenue growth	\$20		\$44		\$16		\$80	
Organic Revenue growth %	1.4%		7.3%		5.3%		3.4%	

² Core commissions and fees is defined as commissions and fees less profit-sharing contingent commissions (revenues from insurance companies based upon the profitability of the business placed with such companies during the prior year).



¹ The Retail segment includes commissions and fees that are reported in the "Other" column of the segment Information in the Notes to the Consolidated Financial Statements in our SEC filings, which includes corporate and consolidation items.

(\$ Millions; Unaudited)			2019							
	Retail ¹		Prog	Programs		esale erage	Тс	otal		
	2019	2018	2019	2018	2019	2018	2019	2018		
Commissions and fees	\$1,456	\$1,121	\$620	\$603	\$309	\$286	\$2,385	\$2,010		
Total change	335		17		23		375			
Total growth %	29.9%		2.8%		8.0%		18.6%			
Contingent commissions	(34)	(25)	(18)	(24)	(7)	(7)	(59)	(56)		
Core commissions and fees ²	\$1,422	\$1,096	\$602	\$579	\$302	\$279	\$2,326	\$1,954		
Acquisitions	(289)		(6)		(4)		(299)			
Dispositions		(8)		(1)		(1)		(10)		
Foreign Currency Translation		-		-		-		-		
Organic Revenue	\$1,133	\$1,088	\$596	\$578	\$298	\$278	\$2,027	\$1,944		
Organic Revenue growth	\$45		\$18		\$20		\$83			
Organic Revenue growth %	4.1%		3.1%		7.2%		4.3%			

² Core commissions and fees is defined as commissions and fees less profit-sharing contingent commissions (revenues from insurance companies based upon the profitability of the business placed with such companies during the prior year).



¹ The Retail segment includes commissions and fees that are reported in the "Other" column of the segment Information in the Notes to the Consolidated Financial Statements in our SEC filings, which includes corporate and consolidation items.

Reconciliation of Long-Term Total Debt to Net Debt Outstanding

(\$ Millions; Unaudited)

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Current portion of long-term debt	\$45	\$73	\$56	\$120	\$50	\$55	\$70	\$43	\$251	\$569
Long-term debt less unamortized discount and debt issuance costs	\$1,144	\$1,072	\$1,018	\$856	\$1,457	\$1,500	\$2,026	\$1,980	\$3,691	\$3,227
Total Debt Outstanding	\$1,189	\$1,145	\$1,074	\$976	\$1,507	\$1,555	\$2,096	\$2,023	\$3,942	\$3,796
Cash and cash equivalents	\$470	\$444	\$516	\$573	\$439	\$542	\$817	\$887	\$650	\$701
Net Debt Outstanding	\$719	\$701	\$558	\$403	\$1,068	\$1,013	\$1,279	\$1,136	\$3,292	\$3,095
EBITDAC - Adjusted	\$529	\$552	\$580	\$603	\$615	\$707	\$811	\$1,011	\$1,170	\$1,445
Total Debt Outstanding to EBITDAC - Adjusted	2.2x	2.1x	1.9x	1.6x	2.5x	2.2x	2.6x	2.0x	3.4x	2.6x
Net Debt Outstanding to EBITDAC - Adjusted	1.4x	1.3x	1.0x	0.7x	1.7x	1.4x	1.6x	1.1x	2.8x	2.1x

