

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

**FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended June 30, 2003

or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 0-7201



**BROWN & BROWN, INC.**

(Exact Name of Registrant as Specified in its Charter)

**Florida**

(State or other jurisdiction of incorporation or organization)

**59-0864469**

(I.R.S. Employer Identification Number)

**220 S. Ridgewood Ave., Daytona Beach, FL**

(Address of Principal Executive Offices)

**32114**

(Zip Code)

Registrant's telephone number, including area code: **(386) 252-9601**

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months, and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the Registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The number of shares of the Registrant's common stock, \$.10 par value, outstanding as of August 1, 2003, was 68,365,872.

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**BROWN & BROWN, INC.**

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**PART 1 - FINANCIAL INFORMATION**

**ITEM 1 - FINANCIAL STATEMENTS (UNAUDITED)**

**BROWN & BROWN, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF INCOME**  
**(UNAUDITED)**  
**(in thousands, except per share data)**

|                                    | <b>For the three<br/>months<br/>ended June 30,</b> |                    | <b>For the six<br/>months<br/>ended June 30,</b> |                    |
|------------------------------------|--|--------------------|--|--------------------|
|                                    | <b><u>2003</u></b>                                 | <b><u>2002</u></b> | <b><u>2003</u></b>                               | <b><u>2002</u></b> |
| <b>REVENUES</b>                    |  |                    |  |                    |
| Commissions and fees               | \$137,257  | \$114,262          | \$281,509  | \$225,088          |
| Investment income                  | 442  | 943                | 775  | 1,298              |
| Other income (loss), net           | <u>159</u>   | <u>(302)</u>       | <u>310</u>                                       | <u>(447)</u>       |
| Total revenues                     | 137,858  | 114,903            | 282,594  | 225,939            |
| <b>EXPENSES</b>                    |  |                    |  |                    |
| Employee compensation and benefits | 66,092   | 55,604             | 134,333  | 111,006            |
| Non-cash stock grant compensation  | 632  | 785                | 1,449  | 1,561              |
| Other operating expenses           | 19,229   | 16,431             | 38,635   | 31,357             |
| Amortization                       | 4,416  | 3,490              | 8,753  | 6,759              |
| Depreciation                       | 2,019  | 1,745              | 3,946  | 3,460              |
| Interest                           | <u>946</u>   | <u>1,158</u>       | <u>1,953</u>                                     | <u>2,394</u>       |
| Total expenses                     | <u>93,334</u>                                      | <u>79,213</u>      | <u>189,069</u>                                   | <u>156,537</u>     |

|  |                  |                  |                  |                  |
|--|------------------|------------------|------------------|------------------|
| Income before income taxes and minority interest | 44,524           | 35,690           | 93,525           | 69,402           |
| Income taxes                                     | 16,589           | 13,741           | 35,054           | 26,720           |
| Minority interest, net of income tax             | <u>-</u>         | <u>548</u>       | <u>-</u>         | <u>1,118</u>     |
| <b>NET INCOME</b>                                | <b>\$ 27,935</b> | <b>\$ 21,401</b> | <b>\$ 58,471</b> | <b>\$ 41,564</b> |
|  | =====            | =====            | =====            | =====            |
| Net income per share:                            |                  |                  |                  |                  |
| Basic  | \$0.41           | \$0.31           | \$0.86           | \$0.63           |
|  | ===              | ===              | ===              | ===              |
| Diluted  | \$0.41           | \$0.31           | \$0.85           | \$0.62           |
|  | ===              | ===              | ===              | ===              |
| Weighted average number of shares outstanding:   |                  |                  |                  |                  |
| Basic  | 68,270           | 68,327           | 68,222           | 66,324           |
|  | =====            | =====            | =====            | =====            |
| Diluted  | 68,943           | 69,231           | 68,927           | 67,212           |
|  | =====            | =====            | =====            | =====            |
| Dividends declared per share                     | \$0.0575         | \$0.0475         | \$0.115          | \$0.095          |
|  | =====            | =====            | =====            | =====            |

See accompanying notes to condensed consolidated financial statements.

**BROWN & BROWN, INC.**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
**(UNAUDITED)**  
**(in thousands, except per share data)**

|  | <b>June 30,<br/>2003</b> | <b>December 31,<br/>2002</b> |
|--|--------------------------|------------------------------|
| <b>ASSETS</b>                              |                          |                              |
| Current assets:                            |                          |                              |
| Cash and cash equivalents                  | \$ 51,109                | \$91,247                     |
| Restricted cash                            | 110,206                  | 79,796                       |
| Short-term investments                     | 1,957                    | 446                          |
| Premiums, commissions and fees receivable  | 152,423                  | 144,244                      |
| Other current assets                       | <u>14,401</u>            | <u>16,527</u>                |
| Total current assets                       | 330,096                  | 332,260                      |
| Fixed assets, net                          | 25,060                   | 24,730                       |
| Goodwill, net                              | 207,206                  | 176,269                      |
| Other intangible assets, net               | 231,112                  | 203,984                      |
| Investments                                | 10,591                   | 8,585                        |
| Deferred income taxes, net                 | 1,171                    | 1,788                        |
| Other assets                               | <u>6,387</u>             | <u>6,733</u>                 |
| Total assets                               | \$811,623                | \$754,349                    |
|  | =====                    | =====                        |
| <b>LIABILITIES</b>                         |                          |                              |
| Current liabilities:                       |                          |                              |
| Premiums payable to insurance companies    | \$204,109                | \$191,682                    |
| Premium deposits and credits due customers | 19,989                   | 16,723                       |
| Accounts payable                           | 13,123                   | 12,054                       |

|   |                    |                    |
|---|--------------------|--------------------|
| Accrued expenses  | 42,508             | 46,586             |
| Current portion of long-term debt   | <u>27,016</u>      | <u>27,334</u>      |
| Total current liabilities   | 306,745            | 294,379            |
| Long-term debt  | 49,211             | 57,585             |
| Other liabilities   | 9,454              | 8,943              |
| Minority interest   | -                  | 1,852              |
| <b>SHAREHOLDERS' EQUITY</b>   |                    |                    |
| Common stock, par value \$.10 per share; authorized 280,000 shares; issued 68,360 shares at 2003 and 68,178 at 2002 | 6,836              | 6,818              |
| Additional paid-in capital  | 162,429            | 159,564            |
| Retained earnings   | 273,721            | 223,102            |
| Accumulated other comprehensive income  | <u>3,227</u>       | <u>2,106</u>       |
| Total shareholders' equity  | <u>446,213</u>     | <u>391,590</u>     |
| Total liabilities and shareholders' equity  | \$811,623<br>===== | \$754,349<br>===== |

See accompanying notes to condensed consolidated financial statements.

**BROWN & BROWN, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(UNAUDITED)**  
**(in thousands)**

|  | <b>For the six months<br/>ended June 30,</b> |                    |
|--|--|--------------------|
|  | <b><u>2003</u></b>                           | <b><u>2002</u></b> |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>   |  |                    |
| Net income   | \$ 58,471                                    | \$ 41,564          |
| Adjustments to reconcile net income to net cash provided by operating activities:                            |  |                    |
| Amortization   | 8,753  | 6,759              |
| Depreciation   | 3,946  | 3,460              |
| Non-cash stock grant compensation  | 1,449  | 1,561              |
| Deferred income tax benefit  | (71)   | (762)              |
| Income tax benefit from exercise of stock options  | 3,530  | -                  |
| Net (gains) losses on sales of investments, fixed assets and customer accounts                               | (86)   | 526                |
| Minority interest in earnings  | -  | 1,818              |
| Changes in operating assets and liabilities, net of effect from insurance agency acquisitions and disposals: |  |                    |
| Restricted cash, (increase)  | (30,410)                                     | (36,944)           |
| Premiums, commissions and fees receivable, (increase)  | (8,304)                                      | (13,088)           |
| Other assets, decrease (increase)  | 3,298  | (3,650)            |
| Premiums payable to insurance companies, increase  | 12,427                                       | 24,575             |
| Premium deposits and credits due customers, increase   | 3,266  | 3,688              |
| Accounts payable, increase   | 734  | 18,632             |
| Accrued expenses, (decrease) increase  | (2,753)                                      | 2,958              |
| Other liabilities, increase  | <u>358</u>                                   | <u>265</u>         |
| <b>NET CASH PROVIDED BY OPERATING ACTIVITIES</b>   | <u>54,608</u>                                | <u>51,362</u>      |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>   |  |                    |

|  |                  |                 |
|--|------------------|-----------------|
| Additions to fixed assets                                  | (3,960)          | (4,055)         |
| Payments for businesses acquired, net of cash acquired     | (66,569)         | (39,465)        |
| Proceeds from sales of fixed assets and customer accounts  | 1,353            | 2,203           |
| Purchases of investments                                   | (1,505)          | (30)            |
| Proceeds from sales of investments                         | -                | 79              |
| <b>NET CASH USED IN INVESTING ACTIVITIES</b>               | <u>-(70,681)</u> | <u>(41,268)</u> |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>               |                  |                 |
| Payments on long-term debt                                 | (11,227)         | (13,315)        |
| Proceeds from issuance of common stock, net of expenses    | -                | 149,437         |
| Issuance of common stock for employee stock benefit plans  | 238              | 101             |
| Purchase of common stock for employee stock benefit plans  | (2,334)          | -               |
| Cash dividends paid  | (7,852)          | (6,247)         |
| Cash distribution to minority interest shareholders        | -(2,890)         | -(2,219)        |
| <b>NET CASH (USED IN) PROVIDED BY FINANCING ACTIVITIES</b> | <u>-(24,065)</u> | <u>127,757</u>  |
| Net (decrease) increase in cash and cash equivalents       | (40,138)         | 137,851         |
| Cash and cash equivalent at beginning of period            | <u>91,247</u>    | <u>16,048</u>   |
| <b>CASH AND CASH EQUIVALENTS AT END OF PERIOD</b>          | \$51,109         | \$153,899       |
|  | =====            | =====           |

See accompanying notes to condensed consolidated financial statements.

**BROWN & BROWN, INC.**

**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**(UNAUDITED)**

**Note 1 - Basis of Financial Reporting**

The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America for interim financial information and with the instructions for Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by generally accepted accounting principles for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. These unaudited, condensed, and consolidated financial statements should be read in conjunction with the audited consolidated financial statements and the notes thereto set forth in the Company's Annual Report on Form 10-K for the year ended December 31, 2002.

Results of operations for the three and six-month periods ended June 30, 2003 are not necessarily indicative of the results that may be expected for the year ending December 31, 2003.

Certain amounts for the prior periods have been reclassified to conform to the current period presentations.

**Note 2 - Basic and Diluted Net Income Per Share**

The following table sets forth the computation of basic net income per common share and diluted net income per common and common equivalent share (in thousands, except per-share data):

|            | <b>For the three months<br/>ended June 30,</b> |                    | <b>For the six months<br/>ended June 30,</b> |                    |
|------------|--|--------------------|--|--------------------|
|            | <b><u>2003</u></b>                             | <b><u>2002</u></b> | <b><u>2003</u></b>                           | <b><u>2002</u></b> |
| Net income | \$27,935                                       | \$21,401           | \$58,471                                     | \$41,564           |

|  |            |            |            |            |
|--|------------|------------|------------|------------|
|  | =====      | =====      | =====      | =====      |
| Weighted average number of common shares outstanding                       | 68,270     | 68,327     | 68,222     | 66,324     |
| Dilutive effect of stock options using the treasury stock method           | <u>673</u> | <u>904</u> | <u>705</u> | <u>888</u> |
| Weighted average number of common and common equivalent shares outstanding | 68,943     | 69,231     | 68,927     | 67,212     |
|  | =====      | =====      | =====      | =====      |
| Basic net income per share   | \$0.41     | \$0.31     | \$0.86     | \$0.63     |
|  | ===        | ===        | ===        | ===        |
| Diluted net income per common and common equivalent share                  | \$0.41     | \$0.31     | \$0.85     | \$0.62     |
|  | ===        | ===        | ===        | ===        |

### Note 3 - Acquisitions

During the second quarter of 2003, the Company acquired certain assets and liabilities of four general insurance agencies and two books of business (customer accounts). The aggregate purchase price was approximately \$7,602,000, including \$7,176,000 of net cash payments and the issuance of notes payable in the amount of \$426,000. Additionally, \$1,084,000 was paid, \$335,000 of other liabilities and \$12,000 of notes payable were issued during the quarter on the "earn-out" purchase price agreements of prior

acquisitions. Each of these transactions has been included in the condensed consolidated financial statements since the date of such transactions. These acquisitions are not material to the consolidated financial statements individually or in aggregate.

During the first quarter of 2003, the Company acquired certain assets and liabilities of nine general insurance agencies, several books of business (customer accounts) and the remaining 25% minority interest in Florida Intracoastal Underwriters, Limited Company. The aggregate purchase price was approximately \$47,965,000, including \$47,324,000 of net cash payments and the issuance of notes payable in the amount of \$641,000. Additionally, \$10,985,000 was paid and \$1,540,000 of notes payable were issued during the quarter on the "earn-out" purchase price agreements of prior acquisitions. Each of these transactions has been included in the condensed consolidated financial statements since the date of such transaction. These acquisitions are not material to the consolidated financial statements individually or in aggregate.

The preliminary allocation of the aggregate purchase price to the fair values of the assets acquired, including earn-out adjustments, through the first six months of 2003 was as follows: purchased customer accounts - \$36,893,000; Goodwill - \$31,441,000; Noncompete agreements - \$429,000; and fixed assets and other miscellaneous net assets - \$760,000.

### Note 4 - Goodwill and Other Intangible Assets

Effective January 1, 2002, the Company adopted Statement of Financial Accounting Standards ("SFAS") No. 142, "Goodwill and Other Intangible Assets". SFAS No. 142 provides for the non-amortization of goodwill. Goodwill will now be subject to at least an annual assessment for impairment by applying a fair value-based test. Other intangible assets will be amortized over their useful lives (other than indefinite life assets) and will be subject to a lower of cost or market impairment testing.

SFAS No. 142 requires the Company to compare the fair value of each reporting unit with its carrying amount to determine if there is potential impairment of goodwill. If the fair value of the reporting unit is less than its carrying value, an impairment loss would be recorded to the extent that the fair value of the goodwill within the reporting unit is less than its carrying value. Fair value is estimated based on multiples of revenues, earnings before interest, income taxes, depreciation and amortization (EBITDA) and discounted cash flows.

The changes in goodwill, net of accumulated amortization, for the six months ended June 30, 2003, are as follows (in thousands):

|   | <u>Retail</u>    | <u>National Programs</u> | <u>Services</u> | <u>Brokerage</u> | <u>Total</u>     |
|---|------------------|--------------------------|-----------------|------------------|------------------|
| Balance as of December 31, 2002   | \$131,423        | \$38,905                 | \$56            | \$5,885          | \$176,269        |
| Goodwill acquired   | 21,530           | 6,723                    | -               | 3,188            | 31,441           |
| Goodwill disposed of relating to sale of businesses (customer accounts) | <u>(504)</u>     | <u>-</u>                 | <u>-</u>        | <u>-</u>         | <u>(504)</u>     |
| Balance as of June 30, 2003   | <u>\$152,449</u> | <u>\$45,628</u>          | <u>\$56</u>     | <u>\$9,073</u>   | <u>\$207,206</u> |

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Other intangible assets as of June 30, 2003 and December 31, 2002 consisted of the following (in thousands):

|                             | <u>June 30, 2003</u>        |                                 |                           |                                    | <u>December 31, 2002</u>    |                                 |                           |                                    |
|-----------------------------|-----------------------------|---------------------------------|---------------------------|------------------------------------|-----------------------------|---------------------------------|---------------------------|------------------------------------|
|                             | <u>Gross Carrying Value</u> | <u>Accumulated Amortization</u> | <u>Net Carrying Value</u> | <u>Weighted Average Life (Yrs)</u> | <u>Gross Carrying Value</u> | <u>Accumulated Amortization</u> | <u>Net Carrying Value</u> | <u>Weighted Average Life (Yrs)</u> |
| Purchased Customer Accounts | \$289,873                   | \$(70,321)                      | \$219,552                 | 18.3                               | \$254,413                   | \$(63,188)                      | \$191,225                 | 18.1                               |
| Noncompete Agreements       | <u>32,107</u>               | <u>(20,547)</u>                 | <u>11,560</u>             | 7.7                                | <u>31,686</u>               | <u>(18,927)</u>                 | <u>12,759</u>             | 7.7                                |
| Total                       | <u>\$321,980</u>            | <u>\$(90,868)</u>               | <u>\$231,112</u>          |                                    | <u>\$286,099</u>            | <u>\$(82,115)</u>               | <u>\$203,984</u>          |                                    |

Amortization expense for amortizable assets for the years ended December 31, 2003, 2004, 2005, 2006 and 2007 are estimated to be \$17.6 million, \$17.4 million, \$17.0 million, \$15.7 million and \$15.2 million, respectively.

#### Note 5 - Long-Term Debt

In January 2001, the Company entered into a \$90 million unsecured seven-year term loan agreement with a national banking institution, bearing an interest rate based upon the 30-, 60- or 90-day London Interbank Offering Rate (LIBOR) plus 0.50% to 1.00%, depending upon the Company's quarterly ratio of funded debt to earnings before interest, taxes, depreciation and amortization. The 90-day LIBOR was 1.10% as of June 30, 2003. The loan was fully funded on January 3, 2001 and as of June 30, 2003 had an outstanding balance of \$57.9 million. This loan is to be repaid in equal quarterly installments of \$3.2 million through December 2007.

To hedge the risk of increasing interest rates from January 2, 2002 through the remaining six years of its seven-year \$90 million term loan, the Company entered into an interest rate swap agreement that effectively converted the floating LIBOR-based interest payments to fixed interest rate payments at an annual rate of 4.53%. This agreement did not affect the required 0.50% to 1.00% credit risk spread portion of the term loan. In accordance with SFAS No. 133, as amended, the Company recorded a liability as of June 30, 2003 for the fair value of the interest rate swap of approximately \$2,165,000, net of taxes of approximately \$1,327,000, with the related change in fair value reflected as other comprehensive income. As of December 31, 2002, the Company recorded a

liability for the fair value of the interest rate swap of approximately \$2,070,000, net of taxes of approximately \$1,269,000. The Company has designated and assessed the derivative as a highly effective cash flow hedge.

The Company also had a revolving credit facility with a national banking institution that provided for available borrowings of up to \$50 million, with a maturity date of October 2002, bearing an interest rate based upon the 30-, 60- or 90-day LIBOR plus 0.45% to 1.00%, depending upon the Company's quarterly ratio of funded debt to earnings before interest, taxes, depreciation and amortization. A commitment fee of 0.15% to 0.25% per annum is assessed on the unused balance. There were no borrowings against this facility at June 30, 2002 and the facility was not renewed upon its maturity date in October 2002.

In 1991, the Company entered into a long-term unsecured credit agreement with a major insurance company that provided for borrowings at an interest rate equal to the prime rate (4.00% and 4.25% at June 30, 2003 and December 31, 2002, respectively) plus 1.00%. At June 30, 2003, the maximum amount of \$1.0 million currently available for borrowings was outstanding. In accordance with an August 1, 1998 amendment to the credit agreement, the outstanding balance will be repaid in August 2003.

Acquisition notes payable in the amount of \$17.3 million represent debt incurred to former owners of certain agencies or customer accounts acquired by the Company. These notes, including future contingent payments, are payable in monthly, quarterly or annual installments through February 2014, including interest ranging from 1.34% to 15.25%.

#### **Note 6 - Contingencies**

The Company is involved in numerous pending or threatened proceedings by or against the Company or one or more of the Company's subsidiaries that arise in the ordinary course of business. The damages that may be claimed in these various proceedings are substantial, including in many instances claims for punitive or extraordinary damages. Some of these claims and lawsuits have been resolved, others are in the process of being resolved, and others are still in the investigation or discovery phase. The Company will continue to respond appropriately to these claims and lawsuits, and to vigorously protect its interests.

Among the above-referenced claims are several threatened and pending legal claims against Brown & Brown Insurance Services of Texas, Inc. ("BBTX"), a subsidiary of the Company, and the Company arising out of the procurement and placement of workers' compensation insurance coverage for entities including professional employer organizations ("PEO"). Discovery and trial preparation are continuing in *Vega Roofing Co. vs. Brown & Brown, Inc., et al.*, one such case previously described in the Company's Report on Form 10-Q for the quarterly period ending March 31, 2003. In that action, Plaintiff Vega Roofing alleged that Aerostaff Services, Inc. ("Aerostaff"), a company that provided "employee leasing"-type services to Plaintiff, failed to obtain workers' compensation insurance to cover leased workers, and further claimed that BBTX and the Company were also liable to it for those claims. Aerostaff filed cross-claims against BBTX and the Company, asserting that they were liable for failure to procure acceptable workers' compensation insurance coverage for Aerostaff and its clients. In July of 2003, Aerostaff amended its cross-claims against BBTX and the Company to add claims for breach of contract, breach of fiduciary duty, tortious interference, conspiracy, fraud and contribution and indemnity. The case is currently scheduled for trial in September 2003.

Although the ultimate outcome of all matters referred to above cannot be ascertained and liabilities in indeterminate amounts may be imposed on the Company or its subsidiaries, on the basis of present information, amounts already provided, availability of insurance coverages and legal advice received, it is the opinion of management that the disposition or ultimate determination of such claims will not have a material adverse effect on the Company's consolidated financial position. However, as: (i) punitive and certain types of extraordinary damages of the type claimed in these cases may not be covered by our current insurance policy; (ii) one or more of our insurance carriers have taken the position that portions of these claims are not covered by our insurance; (iii) applicable insurance policy limits have been and will continue to be reduced by payments and reserves for the resolution of claims and lawsuits; and (iv) the claims and lawsuits relating to these matters are continuing to develop, it is possible that future results of operations or cash flows for any particular quarterly or annual period could be materially affected by unfavorable resolutions of these matters.

#### **Note 7 - Supplemental Disclosures of Cash Flow Information**

**For the six months  
ended June 30,**

|   | <u>2003</u> | <u>2002</u> |
|---|-------------|-------------|
| Cash paid during the period for (in thousands): |             |             |
| Interest  | \$ 1,905    | \$ 2,678    |
| Income taxes                                    | 37,288      | 12,006      |

The Company's significant non-cash investing and financing activities are as follows (in thousands):

|   | <b>For the six months<br/>ended June 30,</b> |             |
|---|--|-------------|
|   | <u>2003</u>                                  | <u>2002</u> |
| Unrealized holding gain on available-for-sale securities,<br>net of tax effect of \$746 in 2003 and \$871 in 2002 | \$1,216                                      | \$1,392     |
| Loss on cash flow-hedging derivative, net of tax benefit of<br>\$58 for 2003 and \$402 for 2002                   | (95)   | (642)       |
| Notes payable and other liabilities issues or assumed<br>for purchased customer accounts                          | 2,954  | 1,238       |
| Notes receivable on sale of fixed assets and customer accounts  | 776  | 546         |

#### Note 8 - Comprehensive Income

The components of comprehensive income, net of related tax, are as follows (in thousands):

|  | <b>For the three months<br/>ended June 30,</b> |             | <b>For the six months<br/>ended June 30,</b> |             |
|--|--|-------------|--|-------------|
|  | <u>2003</u>                                    | <u>2002</u> | <u>2003</u>                                  | <u>2002</u> |
| Net income   | \$27,935                                       | \$21,401    | \$58,471                                     | \$41,564    |
| Net change in unrealized holding gain (loss)<br>on available-for-sale securities | 1,456  | (1,054)     | 1,216  | 1,392       |
| Loss on cash-flow hedging derivative   | __(149)  | __(751)     | __(95)                                       | __(642)     |
| Comprehensive income   | \$29,242                                       | \$19,596    | \$59,592                                     | \$42,314    |
|  | =====  | =====       | =====  | =====       |

#### Note 9 - Stock-Based Compensation and Incentive Plans

The Company applies the intrinsic value based method of Accounting Principles Board (APB) Opinion No. 25, "Accounting for Stock Issued to Employees," to account for its stock plans. Accordingly, the Company adopted the disclosure requirements of SFAS No. 148, "Accounting for Stock-based Compensation - Transition and Disclosure", effective for the fiscal year ended December 31, 2002, which requires presentation of pro forma net income and earnings per share information under SFAS No. 123 (same title).

that: adds back to reported net income the recorded stock based compensation expense under APB No. 25, net of related income tax effects; deducts the total fair value expense under SFAS No. 123, net of related income tax effects; and shows the reported and pro forma earnings per share amounts.

|  | For the three months<br>ended June 30, |          | For the six months<br>ended June 30, |          |
|--|--|----------|--------------------------------------|----------|
|  | 2003                                   | 2002     | 2003                                 | 2002     |
| Net income as reported   | \$27,935                               | \$21,401 | \$58,471                             | \$41,564 |
| Total stock-based employee compensation cost included in the determination of net income, net of related tax effects       | 392                                    | 484      | 900                                  | 962      |
| Total stock-based employee compensation cost determined under fair value method for all awards, net of related tax effects | (896)                                  | (1,034)  | (1,907)                              | (2,062)  |
| Pro forma net income   | \$27,431                               | \$20,851 | \$57,464                             | \$40,464 |
| Earnings per share:  |  |          |                                      |          |
| Basic, as reported   | \$0.41                                 | \$0.31   | \$0.86                               | \$0.63   |
| Basic, pro forma   | \$0.40                                 | \$0.31   | \$0.84                               | \$0.61   |
| Diluted, as reported   | \$0.41                                 | \$0.31   | \$0.85                               | \$0.62   |
| Diluted, pro forma   | \$0.40                                 | \$0.30   | \$0.83                               | \$0.60   |
| Shares - Basic   | 68,270                                 | 68,327   | 68,222                               | 66,324   |
| Shares - Diluted   | 68,943                                 | 69,231   | 68,927                               | 67,212   |

#### Note 10 - Segment Information

The Company's business is divided into four segments: the Retail Division, which provides a broad range of insurance products and services to commercial, governmental professional and individual clients; the National Programs Division, which is comprised of two units - Professional Programs, which provides professional liability and related packages for certain professionals, delivered through nationwide networks of independent agents, and Special Programs, which markets targeted products and services designated for specific industries, trade groups and market niches; the Services Division, which provides insurance-related services including third-party administration, consulting for the workers' compensation and employee benefit self-insurance markets and managed healthcare services; and the Brokerage Division, which markets and sells excess and surplus commercial insurance and reinsurance, primarily through independent agents and brokers. The Company conducts all of its operations within the United States of America.

Summarized financial information concerning the Company's reportable segments is shown in the following table. The "Other" column includes corporate-related items and any income and expenses not allocated to reportable segments.

(in thousands)

| Six Months Ended June 30, 2003: | Retail    | National Programs | Services | Brokerage | Other | Total     |
|---------------------------------|-----------|-------------------|----------|-----------|-------|-----------|
| Total revenues                  | \$210,464 | \$38,533          | \$14,552 | \$18,464  | \$581 | \$282,594 |
| Investment income               | 23        | 95                | -        | -         | 657   | 775       |
| Amortization                    | 6,275     | 2,169             | 19       | 212       | 78    | 8,753     |
| Depreciation                    | 2,811     | 550               | 249      | 153       | 183   | 3,946     |

|   |         |         |        |        |           |         |
|---|---------|---------|--------|--------|-----------|---------|
| Interest expense                                    | 9,018   | 2,792   | 115    | 521    | (10,493)  | 1,953   |
| Income before income taxes<br>and minority interest | 57,692  | 13,403  | 2,320  | 7,564  | 12,546    | 93,525  |
| Total assets  | 604,650 | 227,246 | 13,738 | 68,095 | (102,106) | 811,623 |
| Capital expenditures                                | 2,762   | 926     | 108    | 237    | (73)      | 3,960   |

(in thousands)

| Six Months Ended June 30, 2002:                     | Retail    | National<br>Programs | Services | Brokerage | Other      | Total     |
|---|-----------|----------------------|----------|-----------|------------|-----------|
| Total revenues                                      | \$178,094 | \$24,805             | \$13,834 | \$11,448  | \$ (2,242) | \$225,939 |
| Investment income                                   | 2,403     | 521                  | 203      | 96        | (1,925)    | 1,298     |
| Amortization  | 5,419     | 1,157                | 19       | 85        | 79         | 6,759     |
| Depreciation  | 2,494     | 460                  | 246      | 119       | 141        | 3,460     |
| Interest expense                                    | 8,155     | 830                  | 137      | 199       | (6,927)    | 2,394     |
| Income before income taxes<br>and minority interest | 45,678    | 10,811               | 2,000    | 3,933     | 6,980      | 69,402    |
| Total assets  | 484,229   | 130,844              | 11,406   | 56,241    | 35,407     | 718,127   |
| Capital expenditures                                | 3,466     | 35                   | 170      | 123       | 261        | 4,055     |

## ITEM 2: MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (MD&A)

THE FOLLOWING DISCUSSION UPDATES THE MD&A CONTAINED IN THE COMPANY'S 2002 ANNUAL REPORT ON FORM 10-K, AND THE TWO DISCUSSIONS SHOULD BE READ TOGETHER.

### Critical Accounting Policies

The more critical accounting and reporting policies include our accounting for revenue recognition, business acquisitions and purchase price allocations, intangible assets impairments, reserves for litigation and derivative interests. In particular, the accounting for these areas requires significant judgments to be made by management. Different assumptions in the application of these policies could result in material changes in our consolidated financial position or consolidated results of operations. Refer to Note 1 in the "Notes to Consolidated Financial Statements" in our 2002 Annual Report on Form 10-K on file with the Securities and Exchange Commission for details regarding all of our critical and significant accounting policies.

### Results of Operations

**Net Income.** Net income for the second quarter of 2003 was \$27.9 million, or \$0.41 per diluted share, compared with net income in the second quarter of 2002 of \$21.4 million, or \$0.31 per diluted share, a 32.3% increase on a per-share basis. Net income for the six months ended June 30, 2003 was \$58.5 million, or \$0.85 per diluted share, compared with net income for the comparable period in 2002 of \$41.6 million, or \$0.62 per diluted share, a 37.1% increase on a per-share basis.

**Commissions & Fees.** Commissions and fees for the second quarter of 2003 increased \$23.0 million, or 20.1%, over the same period in 2002. Approximately \$17.9 million of this increase represents revenues from acquired agencies, \$2.0 million relates to higher contingent commissions (revenue-sharing commissions from insurance companies that are based upon the volume, growth and/or profitability of the business placed with such companies during the prior year), with the remainder due mainly to new business production and higher renewal commissions. Commissions and fees for the six months ended June 30, 2003 increased \$56.4 million, or 25.1%, over the same period in 2002. Approximately \$37.2 million of this increase represents revenues from acquired agencies, \$10.2 million relates to higher contingent commissions, with the remainder due mainly to new business production and higher renewal commissions.

**Investment Income.** Investment income for the three and six months ended June 30, 2003 decreased \$0.5 million, or 53.1%, and \$0.5 million, or 40.3%, respectively, from the same periods in 2002. The reduction in investment income during the three and six months ended June 30, 2003 was primarily due to lower available investment cash balances along with lower investment yields.

*Other Income (Loss).* Other income (loss) primarily includes gains and losses from the sales of customer accounts and other assets. Other income for the three and six months ended June 30, 2003 increased \$0.5 million, or 152.6%, and \$0.8 million, or 169.4%, respectively, from the same periods in 2002, primarily due to gains on several sales of books of business (customer accounts) in 2003.

*Employee Compensation and Benefits.* Employee compensation and benefits for the second quarter of 2003 increased \$10.5 million, or 18.9%, over the same period in 2002. For the six months ended June 30, 2003 employee compensation increased \$23.3 million, or 21.0%, over the same period in 2002. This increase primarily relates to the addition of new employees from acquisitions completed since July 1, 2002 and increased producer compensation that resulted from higher commission revenues. Employee

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compensation and benefits as a percentage of total revenue decreased to 47.9% for the second quarter of 2003 from 48.4% for the second quarter of 2002. For the six months ended June 30, 2003 employee compensation and benefits as a percentage of total revenue decreased to 47.5% from 49.1% from the same period in 2002. The improved ratios for both the three and six-month periods are the result of the continued assimilation of the acquisitions completed in 2002 into our standard compensation program, as well as the positive impact of higher contingent commissions received in 2003.

*Non-Cash Stock Grant Compensation.* Non-cash stock grant compensation expense represents the expense required to be recorded under Accounting Principles Board Opinion (APB) No. 25, "Accounting for Stock Issued to Employees", relating to our stock performance plan.

The annual cost of this stock performance plan increases only when our average stock price over a 20 trading-day period increases by increments of 20% or more over the price at the time of the original grant, or when more shares are granted and the aforementioned average stock price increases.

Non-cash stock grant compensation expense for the second quarter of 2003 decreased \$0.2 million, or 19.5%, from the same period in 2002. For the six months ended June 30, 2003 non-cash stock grant compensation expense decreased \$0.1 million, or 7.2%, from the comparable period in 2002. These decreases are due to forfeited stock grants that resulted in fewer granted shares being outstanding during the three and six months ended June 30, 2003 than were outstanding during the three and six months ended June 30, 2002.

*Other Operating Expenses.* Other operating expenses for the second quarter of 2003 increased \$2.8 million, or 17.0%, over the same period in 2002. For the six months ended June 30, 2003, other operating expenses increased \$7.3 million, or 23.2%, over the same period in 2002. This was the primarily the result of acquisitions completed since the second quarter of 2002. Other operating expenses as a percentage of revenue for the second quarter of 2003 decreased to 13.9% from 14.3% in the second quarter of 2002. For the six months ended June 30, 2003, other operating expenses as a percentage of revenue decreased to 13.7%, compared with 13.9% for the same period in 2002. The improved ratios are the result of operating efficiencies as well as the positive impact of higher contingent commissions received in 2003.

*Amortization.* Amortization expense for the second quarter of 2003 increased \$0.9 million, or 26.5%, from the second quarter of 2002. For the six months ended June 30, 2003, amortization expense increased \$2.0 million, or 29.5%, over the same period in 2002. These increases are primarily due to acquisitions completed since July 1, 2002.

*Depreciation.* Depreciation expense for the second quarter of 2003 increased \$0.3 million, or 15.7%, over the second quarter of 2002. For the six months ended June 30, 2003, depreciation expense increased \$0.5 million, or 14.0%, over the same period in 2002. These increases are due to the capital expenditures and fixed assets acquired from acquisitions completed since July 1, 2002.

*Interest Expense.* Interest expense for the second quarter of 2003 decreased \$0.2 million, or 18.3%, from the same period in 2002. For the six months ended June 30, 2003 interest expense decreased \$0.4 million, or 18.4%, from the same period in 2002. These decreases are a result of lower outstanding debt balances.

### **Segment Information**

As discussed in Note 10 of the notes to our condensed consolidated financial statements, we operate in four business segments: Retail, National Programs, Services and Brokerage Divisions.

The Retail Division is our insurance agency business, which provides a broad range of insurance

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products and services directly to commercial, governmental, professional and individual clients. The Retail Division's total revenues during the three and six months ended June 30, 2003 increased 14.9%, or \$13.3 million, to \$103.2 million, and 18.2%, or \$32.4 million, to \$210.5 million over the same periods in 2002, respectively. Of this increase, approximately \$11.6 million and \$23.6 million for the three and six months ended June 30, 2003, respectively, related to the core commissions and fees from acquisitions that had no comparable revenues in the same periods of 2002. The remaining increases are primarily due to net new business growth, which benefited from continued rising premium rates from the corresponding periods in 2002. Income before income taxes and minority interest for the three and six months ended June 30, 2003 increased 21.0%, or \$4.6 million, to \$26.8 million, and 26.3%, or \$12.0 million, to \$57.7 million over the same periods in 2002. These increases are due to higher revenues, increases in premium rates and improved cost structure.

The National Programs Division is comprised of two units: Professional Programs, which provides professional liability and related package products for certain professionals delivered through nationwide networks of independent agents; and Special Programs, which markets targeted products and services designated for specific industries, trade groups and market niches. Total revenues for National Programs for the three and six-months ended June 30, 2003 increased 56.0%, or \$6.6 million, to \$18.4 million, and 55.3%, or \$13.7 million, to \$38.5 million over the same periods in 2002, respectively. Of these increases, approximately \$6.0 million and \$11.9 million for the three and six-month periods, respectively, related to core commissions and fees from acquisitions that had no comparable revenues in the same periods of 2002. The remaining increases are primarily due to net new business growth, which benefited from continued rising premium rates from the corresponding periods in 2002. Income before income taxes and minority interest for the three and six months ended June 30, 2003 increased \$15.6%, or \$0.8 million, to \$5.8 million, and 24.0%, or \$2.6 million, to \$13.4 million, respectively, over the same periods in 2002, due primarily to net increases in revenues.

The Services Division provides insurance-related services, including third-party administration, consulting for the workers' compensation and employee benefit self-insurance markets and managed healthcare services. Unlike our other segments, the majority of the Services Division's revenues are fees, which are not significantly affected by fluctuations in general insurance premiums. The Service Division's total revenues in the three and six months ended June 30, 2003 increased 3.7%, or \$0.3 million, to \$7.3 million, and 5.2%, or \$0.7 million, to \$14.6 million over the same periods in 2002, respectively, the majority of which related to net new business growth. Income before income taxes and minority interest for the three and six months ended June 30, 2003 increased 20.7%, or \$0.2 million, to \$1.3 million, and 16.0%, or \$0.3 million, to \$2.3 million over the same periods in 2002, respectively. These increases were driven primarily by net new business revenues.

The Brokerage Division markets and sells excess and surplus commercial insurance and reinsurance, primarily through independent agents and brokers. The Brokerage Division's total revenues in the three and six months ended June 30, 2003 increased 22.2%, or \$1.6 million, to \$8.6 million, and 61.3%, or \$7.0 million, to \$18.5 million over the same periods in 2002. Of these increases, approximately \$0.3 million and \$1.7 million for the three and six-month periods, respectively, related to core commissions and fees from acquisitions that had no comparable revenues in the same periods of 2002. The remaining increases are primarily due to net new business growth which also benefited from continued rising premium rates from the corresponding period in 2002. Income before income taxes and minority interest for the three and six months ended June 30, 2003 increased 21.7%, or \$0.5 million, to \$3.1 million, and 92.3%, or \$3.6 million, to \$7.6 million from the same periods in 2002, respectively. These increases were driven primarily by net new business revenues.

### **Liquidity and Capital Resources**

Our cash and cash equivalents of \$51.1 million at June 30, 2003 decreased by \$40.1 million from the \$91.2 million balance at December 31, 2002. For the six-month period ended June 30, 2003, \$54.6 million

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of cash was provided from operating activities. Also during this period, \$66.6 million was used to acquire other agencies and books of business (customer accounts), \$4.0 million was used for additions to fixed assets, \$11.2 million was used for payments on long-term debt, and \$7.9 million was used for payment of dividends.

As of June 30, 2003, our contractual cash obligations were as follows (in thousands):

| <b>Payments Due by Period</b> |                |
|-------------------------------|----------------|
| <b>Less than 1</b>            | <b>After 5</b> |

| <b>Contractual Cash Obligations</b> | <b>Total</b>  | <b>Year</b>   | <b>1-3 Years</b> | <b>4-5 Years</b> | <b>Years</b> |
|-------------------------------------|---------------|---------------|------------------|------------------|--------------|
| Long-Term Debt                      | \$76,076      | \$26,907      | \$28,917         | \$19,811         | \$441        |
| Capital Lease Obligations           | 151           | 109           | 42               | -                | -            |
| Other Long Term Liabilities         | 9,454         | 6,219         | 1,031            | 943              | 1,261        |
| Operating Leases                    | 58,849        | 16,589        | 23,904           | 11,692           | 6,664        |
| Maximum Future Acquisition          |               |               |                  |                  |              |
| Contingency Payments                | <u>46,144</u> | <u>32,992</u> | <u>13,114</u>    | <u>38</u>        | <u>-</u>     |
| Total Contractual Cash Obligations  | \$190,674     | \$82,816      | \$67,008         | \$32,484         | \$8,366      |
|                                     | =====         | =====         | =====            | =====            | =====        |

In January 2001, we entered into a \$90 million unsecured seven-year term loan agreement with a national banking institution, bearing an interest rate based upon the 30-, 60- or 90-day London Interbank Offering Rate (LIBOR) plus 0.50% to 1.00%, depending upon our quarterly ratio of funded debt to earnings before interest, taxes, depreciation and amortization. The 90-day LIBOR was 1.10% as of June 30, 2003. The loan was fully funded on January 3, 2001 and as of June 30, 2003 had an outstanding balance of \$57.9 million. This loan is to be repaid in equal quarterly installments of \$3.2 million through December 2007.

To hedge the risk of increasing interest rates from January 2, 2002 through the remaining six years of our seven-year \$90 million term loan, we entered into an interest rate swap agreement that effectively converted the floating LIBOR-based interest payments to fixed interest payments at an annual rate of 4.53%. This agreement did not impact or change the required 0.50% to 1.00% credit risk spread portion of the term loan. In accordance with SFAS No. 133, as amended, we recorded a liability as of June 30, 2003 for the fair value of the interest rate swap at June 30, 2003 of approximately \$2,165,000, net of taxes of approximately \$1,327,000. We have designated and assessed the derivative as a highly effective cash flow hedge, and accordingly, the effect is reflected in other comprehensive income.

The Company (including its subsidiaries) has never incurred off-balance sheet obligations through the use of, or investment in, off-balance sheet derivative financial instruments or structured finance or special purpose entities organized as corporations, partnerships or limited liability companies, or trusts.

We believe that our existing cash, cash equivalents, short-term investments portfolio, funds generated from operations, and available credit facility borrowings are sufficient to satisfy our normal financial needs.

### **Disclosure Regarding Forward-Looking Statements**

We make "forward-looking statements" within the "safe harbor" provision of the Private Securities Litigation Reform Act of 1995 throughout this report and in the documents we incorporate by reference into this report. You can identify these statements by forward-looking words such as "may," "will," "expect," "anticipate," "believe," "estimate," "plan" and "continue" or similar words. We have based these statements on our current expectations about future events. Although we believe that our expectations reflected in or suggested by our forward-looking statements are reasonable, our actual results may differ materially from what we currently expect. Important factors which could cause our actual results to differ materially from the forward-looking statements in this report include:

- material adverse changes in economic conditions in the markets we serve;
- future regulatory actions and conditions in the states in which we conduct our business;
- competition from others in the insurance agency and brokerage business;
- the integration of our operations with those of businesses or assets we have acquired or may acquire in the future and the failure to realize the expected benefits of such integration; and
- other risks and uncertainties as may be detailed from time to time in our public announcements and Securities and Exchange Commission filings.

You should carefully read this report completely and with the understanding that our actual future results may be materially different from what we expect. All forward-looking statements attributable to us are expressly qualified by these cautionary statements.

We do not undertake any obligation to publicly update or revise any forward-looking statements.

### ITEM 3: QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market risk is the potential loss arising from adverse changes in market rates and prices, such as interest rates and equity prices. We are exposed to market risk through our investments, revolving credit line and term loan agreements.

Our invested assets are held as cash and cash equivalents, restricted cash, available-for-sale marketable equity securities, non-marketable equity securities and certificates of deposit. These investments are subject to interest rate risk and equity price risk. The fair values of our cash and cash equivalents, restricted cash, and certificates of deposit at June 30, 2003 and December 31, 2002 approximated their respective carrying values due to their short-term duration and therefore such market risk is not considered to be material.

We do not actively invest or trade in equity securities. In addition, we generally dispose of any significant equity securities received in conjunction with an acquisition shortly after the acquisition date. However, we have no current intentions to add to or dispose of any of the 559,970 common stock shares of Rock-Tenn Company, a publicly-held New York Stock Exchange-listed company, which we have owned for over ten years. The investment in Rock-Tenn Company accounted for 76% and 84% of the total value of available-for-sale marketable equity securities, non-marketable equity securities and certificates of deposit as of June 30, 2003 and December 31, 2002, respectively. Rock-Tenn Company's closing stock price at June 30, 2003 and December 31, 2002 was \$16.95 and \$13.48, respectively. Our exposure to equity price risk is primarily related to the Rock-Tenn Company investment. As of June 30, 2003, the value of the Rock-Tenn Company investment was \$9,491,000.

To hedge the risk of increasing interest rates from January 2, 2002 through the remaining six years of our seven-year \$90 million term loan, on December 5, 2001 we entered into an interest rate swap agreement that effectively converted the floating rate LIBOR-based interest payments to fixed interest payments at an annual rate of 4.53%. We do not otherwise enter into derivatives, swaps or other similar financial instruments for trading or speculative purposes.

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At June 30, 2003, the interest rate swap agreement was as follows:

| <i>(in thousands, except percentages)</i> | Contractual/<br>Notional Amount | Weighted Average<br>Fair Value | Weighted Average<br>Pay Rates | Weighted Average<br>Received Rates |
|---|---------------------------------|--------------------------------|-------------------------------|------------------------------------|
| Interest rate swap agreement              | \$57,857                        | (\$3,492)                      | 4.53%                         | 1.29%                              |

### ITEM 4: CONTROLS AND PROCEDURES

#### Evaluation of Disclosure Controls and Procedures

Within 90 days prior to the date of this report, we completed an evaluation (the "Evaluation"), under the supervision and with the participation of our Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), of the effectiveness of the design and operation of our disclosure controls and procedures ("Disclosure Controls"). Based on the Evaluation, our CEO and CFO

concluded that, subject to the limitations noted below, our Disclosure Controls are effective in timely alerting them to material information required to be included in our periodic Securities and Exchange Commission reports.

### **Changes in Internal Controls**

We have also evaluated our internal controls for financial reporting, and there have been no significant changes in our internal controls or in other factors that could significantly affect those controls subsequent to the date of their last evaluation.

### **Limitations on the Effectiveness of Controls**

Our management, including our CEO and CFO, does not expect that our Disclosure Controls and internal controls will prevent all error and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty and that breakdowns can occur because of simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the control.

The design of any system of controls also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions; over time, controls may become inadequate because of changes in conditions, or the degree of compliance with the policies or procedures may deteriorate. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected.

### **CEO and CFO Certifications**

Appearing immediately following the Signatures section of this report there are Certifications of the CEO and the CFO. The Certifications are required in accordance with Section 302 of the Sarbanes-Oxley Act of 2002 (the "Section 302 Certifications"). This Item 4, which you are currently reading, is the information concerning the Evaluation referred to in the Section 302 Certifications and this information should be read in conjunction with the Section 302 Certifications for a more complete understanding of the topics presented.

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## **PART II - OTHER INFORMATION**

### **ITEM 1. LEGAL PROCEEDINGS**

The Company is involved in numerous pending or threatened proceedings by or against the Company or one or more of the Company's subsidiaries that arise in the ordinary course of business. The damages that may be claimed in these various proceedings are substantial, including in many instances claims for punitive or extraordinary damages. Some of these claims and lawsuits have been resolved, others are in the process of being resolved, and others are still in the investigation or discovery phase. The Company will continue to respond appropriately to these claims and lawsuits, and to vigorously protect its interests.

Among the above-referenced claims are several threatened and pending legal claims against Brown & Brown Insurance Services of Texas, Inc. ("BBTX"), a subsidiary of the Company, and the Company arising out of the procurement and placement of workers' compensation insurance coverage for entities including professional employer organizations ("PEO"). Discovery and trial preparation are continuing in *Vega Roofing Co. vs. Brown & Brown, Inc., et al.*, one such case previously described in the Company's Report on Form 10-Q for the quarterly period ending March 31, 2003. In that action, Plaintiff Vega Roofing alleged that Aerostaff Services, Inc. ("Aerostaff"), a company that provided "employee leasing"-type services to Plaintiff, failed to obtain workers' compensation insurance to cover leased workers, and further claimed that BBTX and the Company were also liable to it for those claims. Aerostaff filed cross-claims against BBTX and the Company, asserting that they were liable for failure to procure acceptable workers' compensation insurance coverage for Aerostaff and its clients. In July of 2003, Aerostaff amended its cross-claims against BBTX and the Company to add claims for breach of contract, breach of fiduciary duty, tortious interference, conspiracy, fraud and contribution and indemnity. The case is currently scheduled for trial in September 2003.

Although the ultimate outcome of all matters referred to above cannot be ascertained and liabilities in indeterminate amounts may be imposed on the Company or its subsidiaries, on the basis of present information, amounts already provided, availability of insurance coverages and legal advice received, it is the opinion of management that the disposition or ultimate determination of such claims will not have a material adverse effect on the Company's consolidated financial position. However, as: (i) punitive and

certain types of extraordinary damages of the type claimed in these cases may not be covered by our current insurance policy; (ii) one or more of our insurance carriers have taken the position that portions of these claims are not covered by our insurance; (iii) applicable insurance policy limits have been and will continue to be reduced by payments and reserves for the resolution of claims and lawsuits; and (iv) the claims and lawsuits relating to these matters are continuing to develop, it is possible that future results of operations or cash flows for any particular quarterly or annual period could be materially affected by unfavorable resolutions of these matters.

**ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS**

The Company's Annual Meeting of Shareholders was held on April 24, 2003. At the Annual Meeting, four matters were submitted to a vote of security holders. Those matters were:

**1. The election of eight directors**

The number of votes cast for, withheld or abstaining with respect to the election of each of the directors is set forth below:

|                     | <u>For</u> | <u>Abstain/<br/>Withheld</u> |
|---------------------|------------|------------------------------|
| J. Hyatt Brown      | 58,032,955 | 1,296,845                    |
| Samuel P. Bell, III | 58,622,966 | 706,834                      |
| Bradley Currey, Jr. | 58,614,656 | 715,144                      |
| Jim W. Henderson    | 58,055,682 | 1,274,118                    |
| Theodore J. Hoepner | 47,739,789 | 11,590,011                   |
| David H. Hughes     | 58,623,782 | 706,018                      |
| John R. Riedman     | 57,358,379 | 1,971,421                    |
| Jan E. Smith        | 58,627,124 | 702,676                      |

**2. The proposal to amend the Company's Articles of Incorporation to increase the number of authorized common stock from 140,000,000 to 280,000,000**

The number of votes cast for, against or abstaining with respect to the proposal to increase the number of Company's authorized common stock from 140,000,000 to 240,000,000 is set forth below:

|         |            |
|---------|------------|
| For     | 56,643,427 |
| Against | 2,648,182  |
| Abstain | 38,191     |

**3. The proposal to amend the Company's 1990 Employee Stock Purchase Plan to reserve an additional 3,000,000 shares of common stock for issuance thereunder**

The number of votes cast for, against or abstaining with respect to the proposal to reserve an additional 3,000,000 shares of common stock for the Company's 1990 Employee Stock Purchase Plan is set forth below:

|                 |            |
|-----------------|------------|
| For             | 49,992,248 |
| Against         | 590,174    |
| Abstain         | 58,581     |
| Broker Non-Vote | 8,688,797  |

**4. The proposal to amend the Company's Stock Performance Plan to reserve an additional 3,600,000 shares of common stock for issuance thereunder**

The number of votes cast for, against or abstaining with respect to the proposal to reserve an additional 3,600,000 shares of common stock for the Company's Stock Performance Plan is set forth below:

|                 |            |
|-----------------|------------|
| For             | 48,432,664 |
| Against         | 2,097,735  |
| Abstain         | 110,604    |
| Broker Non-Vote | 8,688,797  |

**ITEM 6. EXHIBITS AND REPORTS ON FORM 8-K**

**(a) EXHIBITS**

- Exhibit 3a Articles of Amendment to Articles of Incorporation (adopted April 24, 2003) (incorporated by reference to Exhibit 3a to Form 10-Q for the quarter ended March 31, 2003), and Amended and Restated Articles of Incorporation (incorporated by reference to Exhibit 3a to Form 10-Q for the quarter ended March 31, 1999).
- Exhibit 3b Bylaws (incorporated by reference to Exhibit 3b to Form 10-K for the year ended December 31, 2002).
- Exhibit 4 Rights Agreement, dated as of July 30, 1999, between the Company and First Union National Bank, as Rights Agent (incorporated by reference to Exhibit 4.1 to Form 8-K filed on August 2, 1999).
- Exhibit 31.1 Certificate by the Chief Executive Officer of Registrant pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- Exhibit 31.2 Certificate by the Chief Financial Officer of Registrant pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- Exhibit 32.1 Certification by the Chief Executive Officer of Registrant submitted to the Securities and Exchange Commission pursuant to 18 U.S.C. Section 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. This Certification shall not be deemed to be "filed" with the Commission or subject to the liabilities of Section 18 of the Exchange Act, except to the extent that the Registrant specifically requests that such Certification be incorporated by reference into a filing under the Securities Act or Exchange Act. This Certification is being furnished to the Commission and accompanies this report pursuant to SEC Release No. 33-8212.
- Exhibit 32.2 Certification by the Chief Financial Officer of Registrant submitted to the Securities and Exchange Commission pursuant to 18 U.S.C. Section 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. This Certification shall not be deemed to be "filed" with the Commission or subject to the liabilities of Section 18 of the Exchange Act, except to the extent that the Registrant specifically requests that such Certification be incorporated by reference into a filing under the Securities Act or Exchange Act. This Certification is being

(b) **REPORTS ON FORM 8-K**

The Company filed a current report on Form 8-K on July 24, 2003. This current report reported (a) Item 9, which announced that the Company issued a press release on July 9, 2003, relating to the Company's earnings for the second quarter of fiscal year 2003 (the "Press Release"), and (b) Item 7, which attached the Press Release as Exhibit 99.

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**BROWN & BROWN, INC.**

/S/ CORY T. WALKER

Date: August 13, 2003

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**Cory T. Walker**  
**Vice President, Chief Financial Officer**  
**and Treasurer**  
(duly authorized officer, principal financial officer and principal accounting officer)

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**EXHIBIT 31.1**

**Certification by the Chief Executive Officer**  
**Pursuant to Section 302 of The Sarbanes-Oxley Act of 2002**

I, J. Hyatt Brown, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Brown & Brown, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and we have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 13, 2003

/s/ J. HYATT BROWN

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J. Hyatt Brown  
Chief Executive Officer

**EXHIBIT 31.2**

**Certification by the Chief Financial Officer**  
**Pursuant to Section 302 of The Sarbanes-Oxley Act of 2002**

I, Cory T. Walker, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Brown & Brown, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and we have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 13, 2003

/S/ CORY T. WALKER

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Cory T. Walker  
Chief Financial Officer

**EXHIBIT 32.1**

**Certification Pursuant to Section 1350 of Title 18 of the United States Code, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002**

I, J. Hyatt Brown, the chief executive officer of Brown & Brown, Inc., hereby certify, in my capacity as an officer of Brown & Brown, Inc. and to my actual knowledge, that:

(1) the Quarterly Report on Form 10-Q of Brown & Brown, Inc. for the quarterly period ended June 30, 2003 (the "Report") fully complies with the requirements of Section 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934, as amended; and

(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of Brown & Brown, Inc. and its subsidiaries.

Date: August 13, 2003.

/S/ J. HYATT BROWN

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J. Hyatt Brown  
Chief Executive Officer

A signed original of this written statement required by Section 906 has been provided to Brown & Brown, Inc. and will be retained by Brown & Brown, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.

**EXHIBIT 32.2**

**Certification Pursuant to Section 1350 of Title 18 of the United States Code, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002**

I, Cory T. Walker, the chief financial officer of Brown & Brown, Inc., hereby certify, in my capacity as an officer of Brown & Brown, Inc. and to my actual knowledge, that:

- (1) the Quarterly Report on Form 10-Q of Brown & Brown, Inc. for the quarterly period ended June 30, 2003 (the "Report") fully complies with the requirements of Section 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934, as amended; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of Brown & Brown, Inc. and its subsidiaries.

Date: August 13, 2003.

/S/ CORY T. WALKER

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Cory T. Walker  
Chief Financial Officer

A signed original of this written statement required by Section 906 has been provided to Brown & Brown, Inc. and will be retained by Brown & Brown, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.